

Postal Service Postmaster General/ CEO Leadership Transition

24-03-2025

Statement from Postmaster General Louis DeJoy Statement from USPS Board of Governors Chair, Amber McReynolds

Postmaster General Louis DeJoy

"After nearly five years as America's 75th Postmaster General, and after informing the **Governors in February of my intention to** retire. I have today informed the Postal Service Board of Governors that today will be my last day in this role. I believe strongly that the organization is well positioned and capable of carrying forward and fully implementing the many strategies and initiatives that comprise our transformation and modernization, and I have been working closely with the Deputy Postmaster General to prepare for this transition. While our management team and the men and women of the Postal Service have established the path toward financial sustainability and high operating performance - and we have instituted enormous beneficial change to what had been an adrift and moribund organization - much work remains that is necessary to sustain our positive trajectory. I am confident that Doug will continue our positive momentum during the period when the Governors undertake the important work of identifying and selecting the next Postmaster General. I also have no doubt that the entirety of the Postal Service will aggressively shape its future and become more efficient, capable, and competitive as it continuously changes and improves to best serve the American public.

It is with great pride that I pass the baton to Deputy Postmaster General, Doug Tulino, until the Governors name my permanent successor. The Governors have hired a search firm in support of those efforts, which are well underway. I shall cheer on America's 76th Postmaster General and the 640,000 men and women of the United States Postal Service who I have called my colleagues and friends for close to five years. It has been one of the pleasures of my life and a crowning achievement of my career to have been associated with this cherished institution, the United States Postal Service."

United States Postal Service Chair Amber McReynolds

"Louis DeJoy has steadfastly served the nation and the Postal Service over the past five years," said Amber McReynolds, chairwoman of the Board of Governors. "The Governors greatly appreciate his enduring leadership and his tireless efforts to modernize the Postal Service and reverse decades of neglect." McReynolds added, "Louis is a fighter, and he has fought hard for the women and men of the Postal Service and to ensure that the American people have reliable and affordable service for years to come. I commend Postmaster General DeJoy for inspiring the Postal Service with strategic direction, a competitive spirit, and a culture of achievement that comes from the successful implementation of large-scale change. I have seen this spirit of purpose grow steadily during my time on the Board of Governors, and I am confident it will continue to grow as progress begets further progress, and the promise of a transformed and modernized Postal Service is fully realized."





Radial Fast Track Empowers Modern Brands with Seamless, Scalable Fulfillment Solutions

26-03-2025

Radial, Inc., a bpostgroup company and a leader in eCommerce solutions, today announced Radial Fast Track to empower modern brands to optimize their fulfillment operations. An omnichannel solution for B2C and B2B fulfillment, Radial Fast Track integrates rapidly and seamlessly with existing systems for a simplified onboarding process requiring no upfront investment.

According to Radial's recent survey of 200 key decision makers for growing retailers, 47% struggle to manage growth and scale within their existing fulfillment operations and 44% say they have limited ability to add new fulfillment channels and capabilities. With Fast Track, brands can rapidly scale fulfillment capabilities with Radial's network of 20+ centers as their needs evolve, all while benefiting from Radial's exceptional

operational expertise and comprehensive Click to Delivery portfolio which includes Transportation, Returns and Radial Payment Solutions. The cost-effective, pay-as-you-go solution provides high-performance, reliable technology systems with prebuilt integrations with hundreds of commerce platforms and retail channels, as well as simple setup to get operational in as little as one week.

Source: **bpost**



Poste Italiane increases its stake in TIM, acquiring an additional 15% from Vivendi

29-03-2025

As resolved by the Board of Directors at the meeting held on 26 March 2025, today Poste Italiane S.p.A. ("Poste Italiane") has signed an agreement for the acquisition from Vivendi SE ("Vivendi") of ordinary shares of Telecom Italia S.p.A. ("TIM") corresponding to 15.00% of the total ordinary shares and 10.77% of TIM's total share capital.

Upon completion, expected by the first half of 2025, Poste Italiane – already a shareholder with 9.81% of the ordinary shares acquired from Cassa Depositi e Prestiti S.p.A. on February 15, 2025 – will hold a total of 24.81% of the ordinary shares and 17.81% of the entire share capital of TIM, becoming its largest shareholder. In any case, Poste Italiane does not intend to acquire a stake exceeding the relevant mandatory public tender offer threshold.

The consideration for the purchase of the shares, amounting to € 684 million (at a price of € 0.2975 per share), will be financed through available cash.

The completion of the transaction is subject to notification to the Italian Competition Authority, in accordance with the rules on control of concentrations between companies.

The transaction represents a strategic investment for Poste Italiane, carried out with the aim of playing the role of long-term

industrial shareholder, generating synergies between Poste Italiane and TIM bringing added value to all stakeholders, and supporting the consolidation of the Italian telecommunications market.

As previously communicated, negotiations are at an advanced stage for the provision of services to grant Postepay S.p.A. ("Postepay") - a company wholly owned by Poste Italiane – access to TIM's mobile network infrastructure starting from January 1, 2026.

Furthermore, evaluations are underway to establish industrial partnerships leveraging on multiple opportunities to generate synergies between the two companies across the following sectors of i) telephony, ICT services and media content, ii) financial, insurance and payment services, and iii) energy.

Source: Poste Italiane



PostNord trials groundbreaking megawatt charging

25-03-2025

While electric vehicles have made significant progress in short-range urban deliveries, electrifying long-haul, heavy-duty trucks remains challenging.

Unlike last-mile deliveries, long-haul transport requires vehicles that can carry heavy loads over long distances, posing technological and infrastructural hurdles.

For PostNord, finding a solution is not just a goal – it is a necessity. With funding from Horizon Europe and in collaboration with Finnish university Teknologian Tutkimuskeskus VTT Oy and several leading charging companies, the MACBETH project represents a crucial step in PostNord's transition to electric long-haul transport. It is also part of PostNord's target to achieve fossil-free operations by 2030.

"Through programs like Horizon Europe, the EU provides money for research and innovation projects within sustainability", says Mie Munck Bielefeldt, Commercial Sustainability Manager at PostNord Denmark. "We have been trying to position PostNord as an interesting partner for whoever was already seeking this money. The aim is to test new technologies within sustainability and support PostNord's green agenda."

Test driving megawatt charging systems Central to the MACBETH project is the development and installation of megawatt charging systems (MCS), a new technology that can charge electric vehicles at a very high rate. Despite technological strides, significant challenges still need to be addressed before fully implementing such systems on a large scale.

The project will see the installation and

testing of MCS at strategic locations in the Nordics, primarily within heavy vehicle charging infrastructure in Sweden, as an addition to the semi-public charging facilities at PostNord's own terminals. In collaboration with VTT, which is responsible for developing the technology, PostNord will help test the viability of these chargers over a three-year period, providing crucial insights into how heavy-duty trucks can utilize public charging infrastructure.

"What we hope to get out of the project, besides the validation and testing of the new technology, is research and studies showing the public grid's ability to support megawatt charging, also in very cold conditions such as in northern Scandinavia", says Mie. "We will be collaborating and sharing data to produce final public research that will not only help Denmark but any company or country in Europe willing to develop megawatt charging."

Several leading charging companies will build the public charging infrastructure, while PostNord will provide the trucks for testing. From early 2025, PostNord Denmark will have its first five electric trucks in operation, with one designated for selected routes within the project.

"We will have one of the trucks running on these selected routes and, in exchange, get electricity cheaply in these specific locations. We believe this is going to build some momentum for switching to electric vehicles, which is what we need to do to reach our 2030 goal", says Mie.



Data-driven insights

The data from PostNord will be crucial for evaluating the MCS's performance and advancing its development. It will provide insights into how electric vehicles perform in cold weather, impacting battery range and charging time. This information will aid the EU and other partners in implementing megawatt charging on a larger scale.

"The plan is to drive the trucks to either Norway or Finland, and then share the knowledge of how they work in winter when it is really cold, and how it works when the weather is better", says Christian Nordling, Director Health, Safety, Security & Environment at PostNord Denmark. "Then you have all this data shared into the EU as learning points that will help build the infrastructure in the future."

The future of long-haul transport

For PostNord, proving the feasibility of electrifying long-distance transport is critical. If successful, the MACBETH project could significantly contribute to the company's goal of achieving fossil-free operations by 2030.

"It is very important for PostNord to prove that it is possible to electrify long-distance transport. If we succeed with this project to do these long-distance trips electrically, then there is a way forward to electrifying the whole fleet", says Christian.

Through the MACBETH project, PostNord is not only advancing its sustainability goals but also paving the way for greener long-haul transport across Europe. Christian's ambition is to show that electrification is both possible and viable for others to adopt in the near future. "My plan is to show that this business case is good and to accelerate electrification."

Source: PostNord



Royal Mail hits 90% parcel automation milestone

27-03-2025

Royal Mail has successfully reached its target of 90% automation across its parcel operations.

The milestone is a significant achievement, marking a major step forward in efficiency and improved service.

It forms part of the business's wider modernisation strategy, which has seen substantial changes across Royal Mail.

The company beat the target this month following years of investment, which saw:

- The opening of two state-of-the-art, automated parcel hubs in Warrington and Daventry which can process up to 1.5 million parcels a day combined.
- The addition of 10 specially designed large parcel conveyors at mail centres across the country, to manage bigger parcels.
- Three new high-speed Parcel Sortation Machines added to mail centres in Leeds, Plymouth and Exeter, each one increasing processing by 21,000 parcels per hour.

Each has boosted the quick handling of deliveries, especially during the Christmas and peak periods, meeting the growing demand for items to arrive the next day.

This drive for modernisation has even led to some of the business's oldest products being

upgraded.

Earlier this month Royal Mail updated its app, making it possible for customers to request proof of postage when they drop-off smaller parcels and packets with a barcode at the 115,000 postboxes in the UK.

Late last year, Royal Mail was the first delivery company in the world to add digital tracking to its containers used for transporting letters and parcels. The tags transmit live data on location, humidity and temperature as they travel around the country.

In 2023, the company upgraded postage stamps, adding digital barcodes to improve tracking and dramatically reduce counterfeits.

Royal Mail Chief Operating Officer, Alistair Cochrane, said: "Reaching 90% automation is a key milestone in our mission to deliver a modern, more efficient Royal Mail.

"We will continue to explore new technologies to enhance our performance and meet the evolving needs of our customers, while also supporting our workforce with cutting-edge technology."

Source: International Distribution Services



CTT and Post Luxembourg sign agreement to strengthen services provided to immigrant communities

28-03-2025

CTT - Correios de Portugal and POST Luxembourg, the Luxembourg postal operator, have signed a memorandum of understanding with the aim of strengthening the services provided to Portuguese communities residing in Luxembourg and to Luxembourg citizens residing in Portugal.

This memorandum of understanding establishes the general lines of a strategic collaboration between the two companies, namely through the development of services, products and customer support in the areas of mail, parcels, logistics and IT support.

For João Bento, CEO of CTT, "this agreement reinforces CTT's role in providing proximity to Portuguese communities, wherever they are located. With this partnership, we will further facilitate access to CTT services for the significant Portuguese emigrant community in Luxembourg, while strengthening ties between the two countries".

Mario Treinen, Director of POST Courrier said: "Portugal and Luxembourg share a historic bond that we are keen to cultivate in the postal sector as well. Earlier this year, POST Luxembourg made an important commitment to its customers with connections to Portugal by introducing highly competitive parcel rates for sending parcels from the Grand Duchy to Portugal, on a par with those charged for

sending to neighbouring countries. This underlines the potential that we seek to expand through our agreement with CTT, with the aim of providing reliable and innovative solutions that create value for both communities."

This collaboration will strengthen the services provided to immigrant communities, taking into account the strong relationship between the two countries and the importance of the Portuguese community in Luxembourg. The potential for joint investment in the areas of collaboration, namely infrastructure, technology (such as automatic lockers), innovation and sustainability, will also be assessed.

The two companies will draw up a joint action plan to implement the terms of the memorandum and may further strengthen this link by signing cooperation agreements in certain areas.

Source: CTT Group



PostNL and Picnic join forces on returning parcels

28-03-2025

Starting today, online supermarket Picnic will also collect return parcels for PostNL. When customers receive their groceries at home, they can now simply hand over their return package to Picnic's runners. This partnership offers more choice to consumers returning parcels via PostNL. The collaboration stems from the joint sponsorship of the cycling team Team Picnic PostNL.

Following a successful pilot in Arnhem and Nieuwegein, the service is now available in all Dutch cities where Picnic delivers groceries. Returning parcels with a valid return label can easily be handed over to Picnic's runners. They will scan the return label on the parcel and take it to a local hub, where PostNL will collect and process the return.

Picnic and PostNL have been title sponsors of Team Picnic PostNL, the Dutch cycling team, for several months. "Our sport partnership quickly sparked discussions about the opportunity to handle return parcels from Picnic customers," said Pim Berendsen, CFO of PostNL. "Online shopping is increasingly part of everyday life, and it's our responsibility as e-commerce companies to make sending and returning parcels easier through innovative solutions."

Michiel Muller, co-founder of Picnic, adds: "Customers have told us they appreciate not having to leave the house for just one parcel. Many have asked when we would start taking PostNL parcels too." Starting today, that is possible in every city where Picnic delivers.

Source: PostNL



This will be Posten Bring's largest investment in the Bergen area ever.

28-03-2025

On Friday, CEO Petter-Børre Furberg pressed the button and fired the first salvo, marking the start of the construction process for Posten Bring's new Logistics Center in Bergen.

- This is a milestone for us at Posten Bring. Finally, after 10 years of "waiting", the first sod can be laid for our new terminal in the Bergen region. This marks a major boost for the group, our employees and customers here in the region, says CEO Furberg.

The terminals at Minde and Jekteviken in Bergen will be co-located at Lyseparken in Bjørnafjorden municipality in 2027. The total area will be over 26,000 square meters and the capacity for the number of packages that can be handled will triple compared to the current terminals.

 Bergen and the surrounding area are one of the country's largest and most important regions. Our new business is future-oriented and gives us great capacity, which will benefit both our employees and, not least, our customers, explains the CEO.

A new charging park for heavier electric vehicles will also be built at the new terminal area, which will become part of the national charging infrastructure that Posten Bring is in the process of building.

- I would like to thank the municipality for

the work that has been done to facilitate Posten Bring's establishment. With the central location close to the E39 and good access to energy, we both hope and believe that Posten Bring will be a driving force that contributes to the development here in Lyseparken, concludes Furberg.

FACTS:

On Friday, Posten Bring started construction of a new terminal for the Bergen region in Lyseparken in Bjørnafjorden municipality. The total area will be over 26,000 square meters. The new terminal will be future-oriented with new technology, BREEAM certified and solar cells will be installed on the roof.

A new charging station for heavier electric vehicles, which will become part of Norway Post's national charging infrastructure, will be built at the new terminal.

The terminal is scheduled to be completed in 2027 and will be a workplace for approximately 300 employees. Posten Bring will then move out of the terminals at Minde and Jekteviken in Bergen.

Source: Posten Bring



Poczta Polska maintains a strong position in the press sales market. Customers are also happy to use subscriptions

25-03-2025

Research shows that 82% of people aged 15-75 read the press in Poland, whether in print or digitally. Poczta Polska is one of the major sellers of paper press. Readers visiting post offices are interested in titles aimed at people of all ages and with different passions. Poczta Polska customers also like to use the subscription service - and the press is delivered to them regularly and without additional fees, directly to the indicated address.

Poczta Polska offers a total of almost 1,000 press titles, including local and national dailies and magazines (weeklies, monthlies, quarterlies, semi-annuals and yearbooks) – opinion magazines, industry titles, hobby titles, television titles, children's titles, and guide and entertainment magazines. Special editions and supplements to various press titles can also be purchased at post offices.

Newspapers straight to your home – thanks to the subscription service

Poczta Polska offers its customers a subscription service and delivers the press titles they have ordered to the specified address without additional delivery and service charges. Subscription orders can be placed via the Poczta Polska website, at post offices and from postmen, with the option of choosing the payment method. Thanks to this, customers receive their favorite titles regularly to the address they have specified.

The press subscription service can be used by individuals as well as legal entities or organizational units without legal personality but with legal capacity (e.g. partnerships - general partnership, professional partnership, limited partnership, limited joint-stock partnership, housing communities, budgetary units, capital companies in organization).

Using the subscription service offers a

number of benefits for the reader. One of them is saving time and money. The press without any additional costs - goes where the customer wants it (the place indicated in the order).

What do customers most like to buy at branches?

In 2024, Poczta Polska recorded sales growth in the following categories: opinion weeklies, hobby weeklies (including sports-related ones) and some regional dailies. Poczta Polska customers were eager to buy opinion weeklies, including "Newsweek Polska", "Polityka", "Angora", advice weeklies - "Dobry TydzieÅ,", "100 Rad", "PrzyjacióÅ,ka", "Kobieta i Å-ycie" and "Poradnik Domowy". However, the undisputed sales leaders among weeklies were popular magazines for women: "Chwila dla Ciebie", "Å-ycie na GorÄ...co" and "Twoje Imperium". The title addressed to football fans - "PiÅ,ka NoŹ/₄na" also sold very well.

For years, TV weeklies have also been selling very well in Poczta Polska. Last year, the first place was taken by "Tele TydzieÅ,", but customers were also eager to reach for other titles in this category.

Among the dailies, Poczta Polska customers most frequently bought "Fakt", "Gazeta Wyborcza", "PrzeglÄ...d Sportowy" and "Super



Express", and among the local titles "Echo Dnia", "Gazeta Krakowska", "Gazeta WspóÅ,czesna BiaÅ,ystok" and "Dziennik Å\(\text{\subset}\) ódzki"

Among the titles for younger readers, various types of educational magazines and those related to popular children's interests: Lego blocks, LOL dolls or Pokemon sold well. For years, Poczta Polska customers have also been very keen to buy various types of crosswords: panoramas, jolki, cryptic crosswords, puzzles, crossword puzzles, sold as stand-alone editions and special editions of various press titles.

Thousands of points of sale

Through Poczta Polska, you can buy newspapers throughout the country – in about 4,600 post offices, located in large agglomerations, but also in smaller towns and rural areas. In many locations, Poczta Polska is the only place providing access to the press. In post offices, the press is usually displayed on dedicated stands. Before buying, customers can browse the titles they are interested in, and in about 300 offices, where the standard of displaying the press has changed, you can also ask an employee supporting customers in the service room, the

so-called frontman, for advice on the commercial offer.

Poczta Polska monitors trends in the press market and responds to customer needs. It also intends to continue and develop its services in this area in order to meet the needs of readers and maintain a strong market position in the press sales segment.

The press is an important source of information

According to PBC (Polish Readership Research), last year over 280 million copies of the press were sold in printed and digital form. In the population surveyed by the press market analysis center, printed editions are read by 44% of people, and digital press by 69%. Printed press is preferred primarily by people aged 55-75, and with the age of readers, the intentional choice of printed press as the main source of information increases. Printed press is the least likely to be read by people aged 15-24, but for almost 30% of people aged 15-24, printed press is still the main source of information.

Source: Poczta Polska