

Royal Mail announces last recommended posting dates for Christmas

30-10-2024

Royal Mail today announced the last recommended posting dates for Christmas to ensure customers' Christmas cards, letters and festive parcels arrive with loved ones in time for the big day.

The company will be adding extra deliveries up to 8pm to meet the increased demand in the run up to Christmas and the growing number of next day parcels. There will also be an increase in processing operations on Sundays to help manage the surge on Mondays following people shopping online at weekends.

For 2nd Class and 2nd Class Signed For, the last recommended posting date is Wednesday 18 December. For 1st Class, 1st Class Signed For and Royal Mail Tracked 48, it's Friday 20 December. For Royal Mail Tracked 24 the last recommended posting date is Saturday 21 December and for Special Delivery Guaranteed it's Monday 23 December.

Nick Landon, Chief Commercial Officer, Royal Mail, said: "Every year we pull out all the stops to deliver Christmas for our customers. We will have an additional 16,000 seasonal workers and almost 4,000 new vans, trucks and trailers added to the fleet in time for Christmas. It's our busiest time of year and we plan all year round to help ensure we deliver the best possible service for UK consumers and businesses."

To ensure Christmas gifts and cards arrive safely, there are a few key things customers should remember - make sure the full address is written clearly on the item of mail, and always include the full postcode.

Source: [Royal Mail](#)

Royal Mail becomes world's first delivery company to use tech innovator Wiliot's digital tags to boost efficiency and cut carbon

30-10-2024

Royal Mail has partnered with tech innovator Wiliot to transform the way it tracks items travelling through its network, using breakthrough digital tagging to provide unprecedented visibility.

As well as improving efficiency and reliability, this will help the company on its target of being Net-Zero by 2040 by optimising vehicle use depending on volume and reducing overall fuel use.

Royal Mail is about to complete tagging its 850,000 containers, called Yorks, which are used to transport customers' parcels and letters around the country, and has plans to use the digital tags on individual parcels in future.

Wiliot's sticker-like tags house tiny computers that are automatically detected by nearby Bluetooth devices as they travel through the network, removing the need for manual scanning and providing real-time feedback on location. The tags can also monitor environmental factors including temperature and humidity.

Installing the technology is part of Royal Mail's digital transformation as it modernises its network for the current day, including increased parcel volumes and demand for next day deliveries.

The continuous monitoring is made possible thanks to Wiliot's use of 'ambient technology', which powers the computers using surrounding radio waves and means they can provide constant feedback to a cloud and AI-based data platform.

As parcels travel between 37 mail centres, two automated parcel hubs and 1,200 delivery offices, via a vast network of vehicles, the tags create a live digital map of their journeys. This provides Royal Mail with unparalleled insight to address any issues and optimise

its network.

In the future, Royal Mail plans to tag individual parcels, which will provide monitoring with even more precision and granular data on CO2e per parcel.

Nathan Preston, Tech Director for Strategy, Innovation & Data at Royal Mail, said: "Data led modernisation is an important part of our strategy to improve the effectiveness of our operation and make it as efficient and customer-focussed as possible. We are excited to be the first postal company in the world to be using Wiliot's innovative technology.

"It has huge potential, from increasing reliability by allowing us to quickly spot and address any issues in the network, to reducing our carbon footprint by helping us to better fill our vehicles to avoid wasted journeys. Combining Wiliot data with other sources, we can more efficiently monitor the items in our network, without the need for any additional manual scanning."

Tal Tamir, Wiliot's CEO, said: "Royal Mail's heritage is well established and very rich. The significance of being central to its digital transformation mission is not lost on us. Through our platform, we're able to provide complete visibility across the supply chain, giving organisations young and old the tools they need to deliver faster, safer and more environmentally sustainable services and solutions."

Source: [Royal Mail](#)



Australia Post achieves top international ranking

29-10-2024

Australia Post is one of the world's top performing postal systems according to the Universal Postal Union's (UPU) flagship index, which provides an overview of postal performance and development.

Out of 174 countries reviewed, Australia Post was one of only seven postal organisations to receive a 'Level 10' – the highest score on the UPU's Integrated Index for Postal Development (IIPD) in 2024. Other organisations awarded this ranking included postal services in Switzerland, Germany and France.

The Level 10 score indicates Australia Post achieved the 'top level of postal excellence' based on the IIPD, which is the most comprehensive measurement of postal services on a global scale. This offers a benchmark performance score based on four dimensions of postal development: reliability, reach, relevance and resilience.

Group Chief Executive Officer and Managing Director Paul Graham said it is a significant achievement for Australia Post to be recognised in the top echelon of postal operators for the first time since the IIPD was published in 2017.

"Underpinned by our Post26 strategy and our strategic imperatives of supporting each other, delighting our customers and creating a sustainable future, this acknowledgement highlights the work of every single team member and the positive impact it is having across every area of our business.

"We are undergoing a major transformation and modernising our business to ensure we keep evolving and meeting the needs of the communities we serve.

"Achieving the top score reinforces our focus on global best practice, making us easier to do business with, as we constantly innovate to deliver exceptional service," Mr Graham said.

Minister for Communications, the Hon Michelle Rowland MP said: "Congratulations to Australia Post and all its team members for being recognised as a postal sector world leader for 2024. This achievement is an acknowledgment of Australia Post's outstanding customer and service delivery.

"Australia Post is more than mail and parcels; it supports jobs, small business and offers vital community services, especially in rural and regional Australia where the local Post Office may also be the banking service, newsagent and retailer.

"As Australia Post continues to modernise and innovate, I have confidence it will continue to deliver the world-leading services Australians enjoy."

In addition to analysing postal development around the world, the IIPD is also a unique tool for policymakers, regulators, postal operators and other stakeholders to understand the role postal services play in eCommerce.

The UPU is a United Nations specialised agency and the postal sector's primary forum for international cooperation.

Source: [Australia Post](#)

E-commerce is growing from last year - one fifth have increased online shopping from a year ago

27-10-2024

E-commerce has been slightly more active this year than a year ago, according to Posti's new E-Commerce Index. The report follows e-commerce development in Finland during January-September 2024.

"There are small positive signs on the market, and we have delivered slightly more parcels this year at Posti than we did last year. We expect the same trend to continue during the active Christmas season, and for there to be slightly more parcels on the move than a year ago," says Kaj Kulp who oversees Posti's e-commerce services.

Pharmacy and cosmetics, goods trade, and clothes and shoes were the fastest growing product categories in Posti's parcel deliveries during January-September. Parcel volumes decreased most in pet products, consumer electronics, and sports and hobby.

20% order more online now than a year ago – parcel locker is the most popular pickup method

In Posti's September customer survey, around one fifth of respondents say that they order more online now than they did a year ago. Domestic stores are preferred, and 79% order from them regularly or occasionally. Around half of the respondents (52%) order regularly or occasionally from international online stores.

The most important reasons to shop online instead of brick-and-mortar stores are cheaper prices or better discounts (50%), being able to shop when it best suits you (49%), and wider selections (44%).

The most popular way to receive an online order is the parcel locker (65%). 20% of respondents prefer service points with staff, and 10% prefer home deliveries.

Secondhand growth is highlighted in under 30-year-olds
The e-commerce of used items is growing in Finland. The number of parcels delivered by Posti that contain secondhand treasures has multiplied by five in the past year.

The popularity of secondhand is highlighted among younger consumers. In Posti's customer survey, 66% of under 30-year-olds sell and 79% buy used items online regularly or occasionally. Out of all the respondents, 44 % sell and 40 % buy used items online regularly or occasionally.

Source: [Posti](#)



U.S. Postal Service is Ready to Deliver the Nation's Election Mail

28-10-2024

With eight days remaining until Election Day, Tuesday, Nov. 5, the United States Postal Service recommends that voters who choose to vote by mail do so soon.

With eight days remaining until Election Day, Tuesday, Nov. 5, the United States Postal Service recommends that voters who choose to vote by mail do so soon.

As we anticipate an uptick of ballots in the mail over the coming days, Postal Service employees are working to ensure the ballots of every individual who chooses to vote by mail are delivered quickly and securely. As in past elections, the Postal Service is ready to deliver your ballot on time. But don't delay. If you choose to vote by mail, please mail early as every day counts.

We continue to recommend that it is a good common-sense measure for voters who choose to mail in their ballots to do so before Election Day and at least a week before their election office needs to receive them. If a ballot is due on Election Day, the Postal Service recommends mailing the ballot by this Tuesday (October 29).

The Postal Service remains fully ready to successfully deliver the

nation's mail-in ballots for voters who choose to use us to vote. And to be clear, even for return ballots that are entered in our system after Tuesday, we will continue to deploy our "extraordinary measures," which are designed to accelerate the delivery of Ballot Mail in the final weeks of the election season.

For the upcoming 2024 general election, the Postal Service anticipates similar service performance as demonstrated in the 2020 general election*:

99.89 percent of ballots mailed from voters to election officials were delivered within a week (7 days).

97.9 percent of ballots mailed from voters to election officials were delivered within three days, and 99.7 percent were delivered within five days.

On average, the Postal Service delivered ballots from election officials to voters in 2.1 days and ballots from voters to election officials in 1.6 days.

Source: [USPS](#)



Canada Post presents new global offers to the Canadian Union of Postal Workers

29-10-2024

Canada Post today presented new global offers to the Canadian Union of Postal Workers (CUPW) that demonstrate the Corporation's commitment to reaching negotiated agreements, without any labour disruption.

The new proposals protect and enhance what's important to CUPW-represented employees – including offering higher wage increases – while responding to the challenges facing the country's postal service. These updated global offers come as the cooling-off period is set to expire November 2, and after CUPW announced last week it has received a strike mandate from its members for both the Urban and RSMC (Rural and Suburban Mail Carriers) bargaining units.

Both parties must urgently focus their energies on resolving outstanding issues to reach negotiated agreements. A labour disruption would have significant consequences for the millions of Canadians who rely on Canada Post while deepening the company's already serious financial situation, as customers move their holiday shipments to other carriers. For this reason, the offers are conditional on reaching negotiated agreements without a labour disruption.

The negotiations come at a critical juncture for Canada Post as the Corporation continues to grapple with the significant financial and operational challenges of delivering in today's highly competitive parcel delivery market. In the first six months of 2024, Canada Post recorded a loss from operations of \$490 million. Since 2018, Canada Post has lost more than \$3 billion.

Higher wage increases included in Canada Post's new proposals

The new offers enhance and protect key items for CUPW-represented employees, within the company's financial constraints, while making necessary changes to meet the needs of Canadians. The proposals include:

Annual wage increases amounting to 11.5% over four years (11.97% compounded).

Protecting the defined benefit pension for current employees, as well as their job security and health benefits.

Continued wage protection against unforeseen inflation.

Improved leave entitlements for current employees.

Transitioning to an hourly rate of pay for RSMC employees.

Supporting CUPW's proposal for a future merger of the RSMC and Urban bargaining units.

With these new offers, Canada Post has also proposed to submit several items to binding-interest arbitration. The proposal would allow a neutral third party to decide a reasonable path forward on key items that are important to both sides.

To better serve Canadians in today's competitive parcel delivery market, the Corporation has also proposed necessary changes to create a more flexible and affordable delivery model and provide parcel delivery seven days a week.

Key dates in the negotiations process

August 13: The parties moved into a 60-day conciliation period with the assistance of neutral conciliators.

September 25: Canada Post presented global offers to CUPW for both bargaining units.

October 7: CUPW presented counter-offers to Canada Post and the two sides continued negotiating.

October 12: The conciliation period expired without extension. The parties moved into a 21-day cooling-off period, with negotiations continuing.

October 15: The federal government appointed mediators to assist the parties in negotiations.

October 25: CUPW announced it has received a strike mandate from its members.

October 29: Canada Post presented new global offers to CUPW's two bargaining units.

November 2: The cooling-off period will end. Only after this date would either party be in a position to initiate a labour disruption (following a minimum notice of 72 hours). This timeline means no labour disruption can occur before November 3.

Source: [Canada Post](#)

Swiss Post invests in the future: 2,000 locations to remain staffed

06-11-2024

Fewer letters, fewer inpayments at the counter, fewer customers in branches: despite all of these developments, Swiss Post will continue to operate 2,000 staffed locations in Switzerland. To achieve this, it is implementing measures and continuing to evolve. The company is investing 100 million Swiss francs in its branch network – modernizing it, introducing new services and, in turn, strengthening its benefit to the population. It is searching for long-term partnerships for around 170 branches. This will enable private individuals and companies to continue benefiting from a comprehensive universal service. It will also ensure that Swiss Post can still operate without taxpayers' money in future. Swiss Post is taking action: universal service without taxpayers' money

The changes in over-the-counter transactions are dramatic: due to demographic trends and because the population is increasingly using digital services, seven out of ten inpayments no longer take place at the counter (–68 percent). Traditional over-the-counter transactions have halved (–49 percent). The number of letters posted by customers at the counter has fallen by more than a third (–39 percent) in the last five years alone. This trend will continue unabated in the years ahead.

In order to maintain its presence for the public and companies, Swiss Post is implementing a range of measures and continuing to evolve. "We are investing wherever we are needed and can offer the greatest benefit for our customers. That's why we are adapting our branch network so that we can secure the universal service for the future without taking a centime of taxpayers' money," explains Thomas Baur, Deputy CEO and Head of PostalNetwork.

Swiss Post relies on tried-and-tested methods: branches with partners with longer opening hours
"Due to the decline in volumes, we cannot afford to run 2,000 self-operated branches. However, because we want to maintain our presence for our customers throughout Switzerland, we have been

relying on the tried-and-tested branches with partners for many years. This is the only way we can continue fulfilling our universal service obligation and generally offer even longer opening hours," says Roberto Cirillo, CEO of Swiss Post. For this reason, Swiss Post is searching for around 170 additional branch partners for its on-site services. Since July, it has contacted the cantons and municipalities affected by the service changes and has held initial talks. Swiss Post wants to find a solution for all of these 170 branches by the end of 2028. The ultimate goal is for the branch network to consist of around 600 self-operated branches and 1,400 branches with partners.

Swiss Post is investing: more than 100 million francs for branches near customers

Over the next four years, Swiss Post will invest more than 100 million francs in its branches, some of which are now showing signs of age, in order to create a modern customer experience. Thomas Baur states: "We want our customers to benefit from our on-site services and new digital products. We are expanding the network of the future for all generations." Swiss Post is already testing ways of reducing waiting times in branches, using the latest video consultation formats as a supplement to conventional counters. It plans to introduce these formats across Switzerland, both in its self-operated branches and in branches with partners. This will enable Swiss Post employees to advise customers personally in branches with partners. In addition, Swiss Post is developing self-service elements. These will also make life even easier for customers in future – without long waiting times.

Standing still is not an option

Roberto Cirillo, CEO of Swiss Post, summarizes: "The developments on the market are dramatic. To ensure that we can maintain a personal presence for our customers at 2,000 staffed locations, we are taking action. We still need the required entrepreneurial freedom to achieve this. Standing still is not an option for us."



Omniva reduces the storage period for shipments at post offices from 15 days to 7 days

06-11-2024

reducing the storage period for shipments from the current 15 days to 7 days. This primarily affects the storage of shipments at post offices. The storage period for parcel locker deliveries will remain unaffected, as a 7-day period is already in place.

The change does not affect procedural documents (official letters issued for information purposes primarily by courts, bailiffs, banks,

state and local government institutions, etc.) or EMS (Express Mail Service) international courier services.

The documents for parcel and business letter service terms related to this change will be updated in the near future.

Source: [Omniva](#)



Australia Post opens its newest Community Hub @ Post in Williamstown

12-11-2024

Australia Post has officially opened its fourth Community Hub @ Post in Williamstown - its first in Victoria - transforming the post office into a modern retail space with an extensive renovation.

Putting accessibility at the forefront, Williamstown is one of three Post Offices to feature BindiMaps, a world-first indoor navigation tool designed to assist customers with vision impairment or disabilities in navigating the store with ease. Additionally, contemporary Aboriginal artist Bayley Mifsud has created a stunning custom mural for the on-site Parcel Lockers, adding a unique cultural touch to the space.

The newly-designed Williamstown Community Hub features a fresh, open layout that makes it easier for customers to find what they need, while also showcasing products from local artisans through Pop Up @ Post. Along with its modern look, the hub continues to offer a full range of existing services, including free 24/7 Parcel Lockers, banking through Bank@Post, passport and ID services and all parcel and letter mailing services.

Australia Post General Manager, Retail Operations South, Kate Foley highlighted Australia Post's commitment to its customers and communities, with the opening of its fourth Community Hub @ Post.

"Our newest Community Hub @ Post in Williamstown marks another step in our commitment to supporting and connecting with the local communities we serve, providing a location for us to test new concepts and see how variations of these can be implemented across our broader network.

"This hub is uniquely designed to meet the needs of the Williamstown community, re-defining the customer experience and offering opportunities for local businesses to collaborate and grow," Ms Foley said.

Williamstown Post Office located at 81 Douglas Parade, Williamstown, is the fourth Community Hub @ Post to open in Australia and the first in Victoria. Following the successful launch of the first Community Hub in Orange (NSW) in October 2023, Australia Post has since opened a Community Hub @ Post in Burnie (TAS) and Noosa Heads (QLD).

Source: [Australia Post](#)



DHL Global Forwarding and Lindt & Sprüngli sweeten the deal for the usage of waste- and residues-based maritime fuel for ocean freight

11-11-2024

DHL Global Forwarding is supporting Lindt & Sprüngli, the renowned Swiss chocolate manufacturer, in reducing their Greenhouse Gas (GHG) emissions in ocean freight transport. Since 2008, Lindt & Sprüngli has been relying on DHL Global Forwarding to transport its chocolate products to various markets worldwide. As of 2024, the logistics are being conducted through DHL's GoGreen Plus service. This reflects the commitment of both companies to their science-based targets and their goal of achieving net-zero greenhouse gas emissions by 2050.

Through the partnership, Lindt & Sprüngli has already achieved a reduction in its carbon footprint in transportation, with approximately 514.86 metric tons of CO₂e emissions reduced within 3 months. This achievement paves the way for an expected total reduction of around 4,800 tons by the end of 2024. DHL Global Forwarding employs biofuels made from wastes and residues reducing the greenhouse gas emissions by an average of 80% at the source and adopts a "book and claim" approach. Ocean carriers utilize waste- and residues-based maritime fuels on behalf of DHL Global Forwarding, and the resulting emissions reductions are allocated to the shippers through certificates.

"Lindt & Sprüngli and DHL Global Forwarding share not only a longstanding partnership but also their commitment to science-based targets. Both companies have had their climate targets confirmed through the independent Science Based Targets initiative (SBTi), and both are working towards the target of achieving net-zero greenhouse gas emissions by 2050. We are delighted that Lindt & Sprüngli relies on our transportation

expertise to support them in achieving their emission reduction targets," says Casper Ellerbaek, Global Head of Ocean Freight, DHL Global Forwarding.

Lindt & Sprüngli's chocolate products are shipped from various countries in Europe such as Switzerland, Germany, France, Italy and Austria and are delivered to destinations all over the world, including the United States, Canada, Australia, China, Japan, Brazil and South Africa. Lindt & Sprüngli is dedicated to producing high-quality chocolate and committed to achieving its science-based targets.

DHL Global Forwarding's GoGreen Plus service offers Lindt & Sprüngli an end-to-end solution, ensuring a seamless and at the same time emission reduced supply chain. With a focus on Full Container Load (FCL) shipments, Lindt & Sprüngli's products are transported in 40' reefer containers, guaranteeing the preservation of their high-quality throughout the journey.

Source: [DHL Group](#)



bpostgroup: third quarter 2024 results

08-11-2024

Results in line with plan and seasonal softness. EBIT decline reflects new Press contracts and North American pressure, partially offset by Staci's contribution starting in August. Financial outlook reaffirmed, reflecting year-to-date performance and current expectations for the year-end peak.

Group operating income at 1,024.6 mEUR, +4.7% compared to last year, including 123.5 mEUR contribution from Staci which has been consolidated as of August 1, 2024.

Group adjusted EBIT at 10.3 mEUR (margin of 1.0%) versus last year at 28.1 mEUR. Adjusted EBIT decline reflects new Press contracts and North American pressures, partially offset by Staci's contribution (11.3 mEUR) starting in August. Group reported EBIT at -0.9 mEUR, an increase by +49.2 mEUR mainly due to last year's provision of 75.0 mEUR for potential overcompensation to the Belgian State for the years prior 2023.

BeNe Last Mile

Total operating income at 541.2 mEUR (-5.1%) or -29.4 mEUR. -5.0 mEUR from lower revenues (and EBIT) tied to the third quarter 2023 provision reversal related to State services repricing. In the third quarter of 2023 the annualized negative impact of repricing license plates, 679 accounts and traffic fines has been reduced to 10 mEUR compared to 12.5 mEUR already recorded end of June 2023.

-19.9 mEUR from lower Press revenues.

Underlying mail volume decline (excluding Press) of -6.7% mitigated by +4.9% from price/mix impact.
Parcels volumes increased by +8.7% and stable price/mix impact.

Stable opex, when excluding last year's provision related to overcompensation (75.0 mEUR), from salary indexation and stable FTE's offset by lower Corporate costs.

Reported EBIT at -5.3 mEUR (-1.0% margin) and adjusted EBIT at -4.5 mEUR (-0.8% margin)
International 3PL

Total operating income at 364.9 mEUR (+29.6%) driven by the

integration of Staci (123.5 mEUR), acquired as of August 1, 2024, continued expansion at Radial Europe and Active Ants (+13.7%) and lower revenues at Radial North America from continued volume pressure.

Higher opex (+22.9%) from Staci consolidation, offsetting reduced opex from lower US volumes and productivity gains across the board.

Reported EBIT at 6.1 mEUR (1.7% margin) and adjusted EBIT at 8.3 mEUR (2.3% margin).

Global Cross-border

Total operating income at 137.7 mEUR, (-3.4%) reflecting lower revenues from Landmark US from Amazon's insourcing and downtrading customers, higher cross-border sales reflecting growth from existing and recent customer wins in Europe and Asia.

Stable opex from lower volume driven transport costs and higher payroll costs.

Reported EBIT at 16.6 mEUR (12.1% margin) and adjusted EBIT at 16.8 mEUR (12.2% margin).

CEO quote

Chris Peeters, CEO of bpostgroup: "Our results align with the plan and, beyond the typical seasonal softness, reflect the impact of new Press contracts following the end of the concessions as of July 1 and the persisting pressures in North America. These results evidence our need to reshape our domestic activities and further develop our commercial offering. They also support our strategic shift toward logistics as shown by Staci's EBIT contribution this quarter. Our focus now turns to the crucial year-end period. Our teams across the globe and divisions are ready to address this peak, and we are confident in a solid performance."

Source: [bpost](#)



Omniva achieves 9% revenue growth in Q3 and continues to invest in further expansion

14-11-2024

Omniva Group, the leading logistics and parcel delivery service provider in the Baltics, announced a solid financial performance for the third quarter of 2024, with revenue up by 9% year-over-year to EUR 34.4 million. In the nine months, Omniva delivered over 27 million parcels in the Baltics and oversees, representing a 16% increase in comparison with same period last year. Nine-month revenue of the company grew by 6% to EUR 100.2 million.

The company's parcel delivery services and parcel delivery volumes in third quarter rose in Baltics by 9%, underscoring Omniva's strengthened market position despite ongoing economic pressures and growing competition in the last quarter. Volumes increased in Estonia and Latvia by 13% and 39% respectively, but due to price pressure declined in Lithuania by 9%.

Meanwhile, groups' international transit services saw particularly robust growth, with a 133% increase in Q3 alone and an 60% year-over-year growth over the first nine months. This increase was driven by high demand from key clients and an expanding customer base in Central Asia, which has become a focal point for Omniva's future growth strategy.

Mart Mägi, Chairman of Omniva: "The growth we've achieved this quarter is a testament to our team's commitment to enhancing services and adapting swiftly to market changes. Despite economic challenges in our home markets, our strategic focus on agile improvement of our services and international transit has proven to be successful. We remain committed to further innovation, continuous improvement of our efficiency and investing in further acceleration of our growth. Opening of our new Kaunas logistics center in September, which is largest and most modern in Baltics, is unmistakable statement of our increasing ambitions on a regional scale."

Omniva reported a nine-month operating loss of EUR 3.5 million and a net loss of EUR 4.4 million. While traditional domestic postal services continue their gradual decline, Omniva is prioritizing efficiency improvements to counter rising operational costs and support long-term sustainability. Losses from universal postal

services amounted to EUR 1.9 million, an increase of EUR 0.3 million compared to the nine-month period in 2023. Additionally, operational efficiency measures resulted in one-off redundancy costs of EUR 1.0 million, along with relocation expenses, costs associated with the opening of the Kaunas sorting center, amounting to EUR 0.5 million and additional cost from the revaluation of swap in amount EUR 0.2 million. Omniva offsets part of these costs with a EUR 1.1 million gain from the sale of property on Toompuiestee Street in Tallinn.

Omniva remains committed to bolstering its regional and international presence, refining operational efficiencies, and enhancing its logistical capabilities to support future growth across key markets.

The major activities of Omniva in the third quarter

Omniva's new logistics centre in Kaunas was opened (22 000 square meters), thus contributing for improvement of the performance of the company in international markets and establishing better opportunities for the growth of online trade. This is the largest investment of Omniva to date (42 million euros). Kaunas's new centre can sort up to 12 000 parcels per hour. It has 2 500 square meters of office space for 120 workstations and includes a variety of amenities for employee well-being.

Also modernization of postal network continued, and various postal services were made more convenient (paper notices canceled, no authorization needed for picking up parcels is needed etc.).

Source: [Omniva](#)



U.S. Postal Service Announces Retirement of Chief Financial Officer Joseph Corbett and Appointment of Luke Grossmann as Successor

13-11-2024

The U.S. Postal Service (USPS) announced the retirement of Joseph “Joe” Corbett, Chief Financial Officer and Executive Vice President, effective December 31, 2024. During a distinguished career with the Postal Service since 2009, Corbett made significant contributions to the organization, navigating complex financial landscapes and implementing key strategies that have shaped its operations.

Corbett has served as the CFO and Executive Vice President, overseeing Finance and Strategy, Treasury, Accounting, Pricing and Costing, and Supply Management functions. His tenure has been marked by a commitment to financial transparency and responsible decision-making, particularly following the enactment of the Postal Accountability and Enhancement Act, which transformed the Postal Service’s operational framework.

Before joining the Postal Service, Corbett built an extensive career in accounting and finance, spending over a decade at KPMG, where he worked with large publicly and privately held companies. He also held senior management roles at Intelsat, Ltd. and Bearing Point, Inc. rising to Chief Accounting Officer and Chief Financial Officer of both. Prior to this, he held a senior financial management role at NVR, Inc.

“Joe has been a cornerstone of our financial strategy and decision-making, guiding the Postal Service through numerous financial challenges,” said Postmaster General Louis DeJoy. “We thank him for his invaluable contributions and wish him all the best in his future endeavors.”

Luke Grossmann has been appointed as the new Chief Financial Officer and Executive Vice President, effective November 30, 2024.

Currently serving as the Senior Vice President of Finance & Strategy, Grossmann brings a wealth of experience and knowledge to his new role. He has been pivotal in leading the Postal Service’s strategic planning, budgeting, forecasting, and financial analysis efforts.

Since joining the Postal Service in 2005, Grossmann has held various positions that have prepared him for this leadership role, including Director of Operations Research, Insight and Continuous Improvement, and District Manager of Albany, New York. His educational background includes a bachelor’s degree in economics and finance from American University, an MBA from the University of Maryland, and a Master of Science in management from the Massachusetts Institute of Technology as a Sloan Fellow.

“We are excited to welcome Luke as our new CFO,” said DeJoy. “His proven leadership and extensive experience with the Postal Service will be instrumental in continuing our financial strategy and supporting the Delivering for America plan.”

As the Postal Service transitions to new financial leadership, it remains committed to its mission of providing reliable and efficient service to the American public.

Source: [USPS](#)



Australia Post boosts holiday spirit with weekend deliveries

14-11-2024

In response to the expected surge in online shopping leading up to Christmas, Australia Post is reintroducing temporary weekend deliveries starting from this weekend. The service will be available in all metro capitals and select regional cities and towns, helping to ensure parcels arrive in time for the festive season.

Australia Post Executive General Manager Parcel, Post and eCommerce Services, Gary Starr emphasised the importance of weekend deliveries in ensuring customers receive their parcels before Christmas Day.

"With the holiday season just around the corner, we know how important it is for our customers to receive their parcels on time. By bringing back weekend deliveries, we're not just meeting customer demand, but hopefully making holiday shopping easier for everyone.

"We've been preparing all year for another busy peak season, recruiting thousands of new team members to ensure operations run as smoothly as possible. Last year, we delivered nearly 100 million parcels. With the cost-of-living crunch, customers are expected to make the most of major shopping events like Black Friday and Cyber Monday, so we anticipate early Christmas shopping will drive another record-breaking year," Mr. Starr said.

With customers front of mind, Australia Post has also continued to expand the locations of its popular 24/7 parcel lockers providing even more convenient delivery options. Australia Post is also encouraging shoppers to download the Australia Post app to keep up to date with deliveries, providing trusted, accurate and legitimate delivery notifications.

Weekend deliveries will remain in place up until Christmas, depending on volumes.

To ensure items arrive on time, parcels should be sent by Friday 20 December for most destinations within Australia, or if sending via Express Post by Monday 23 December. People sending to or from Western Australia and the Northern Territory should allow a few extra days.

Source: [Australia Post](#)



Expanded IPC SMMS Programme keeps up the good work

14-11-2024

“2023 Results include new Participants Íslandspóstur and Malta Post” Posts participating in the IPC SMMS programme increased their Sustainability Management Proficiency score by almost 5% in 2023 “ Posts have increased the share of alternative fuel vehicles in their fleet to 27.9% “ Posts collectively saved 39% of CO2 emissions since 2008

Brussels, 14 November – On 8 November, the IPC Board approved the 2023 results of the IPC Sustainability Measurement and Management System (SMMS)¹.

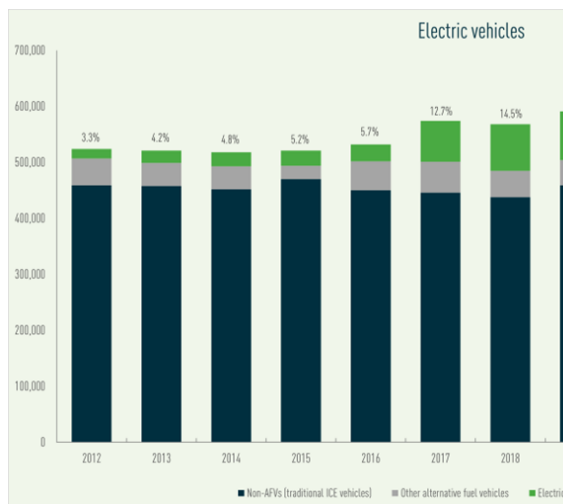
The results show a solid increase in the overall Sustainability Management Proficiency (SMP) score for all the posts participating in the programme.; with Íslandspóstur and Malta Post joining the SMMS programme in 2023, data from 2008 to 2022 has been restated. Posts are making good progress towards their 2030 targets regarding CO2 emissions reduction, renewable energy use, alternative fuel vehicles and waste separation for recycling or reuse. The SMMS results are published in IPC’s annual Postal Sector Sustainability Results, available as an [online-only report](#).

Holger Winklbauer, IPC Chief Executive Officer commented: “The SMMS programme is a true success story of posts collaborating towards a global common goal. We are delighted to see more and more posts want to take part in this initiative, demonstrating their willingness to work together to reduce their carbon footprint and their motivation to learn from each other. The SMMS programme keeps evolving and improving, and the postal collaboration shows the power we have as a group to act together towards a sustainable future.”

Continuous improvements towards 2030 joint targets

As part of their collective 2030 targets, posts on five continents participating in the SMMS programme strive to have 75% of energy used in their buildings originating from renewable sources, 50% of their vehicle fleet composed of alternative fuel vehicles, with at least 25% of the total fleet to be electric vehicles, and 75% of group waste to be recycled or reused.

The group has successfully increased its use of renewable electricity from 14% of total electricity use in 2012 to 36% in 2023. The SMMS group has grown its collective alternative fuel vehicle fleet from 65,000 (12% of total vehicles) in 2012 to 182,000 (27.90%) in 2023, and 144,000 (22%) are now Electric vehicles (EVs).

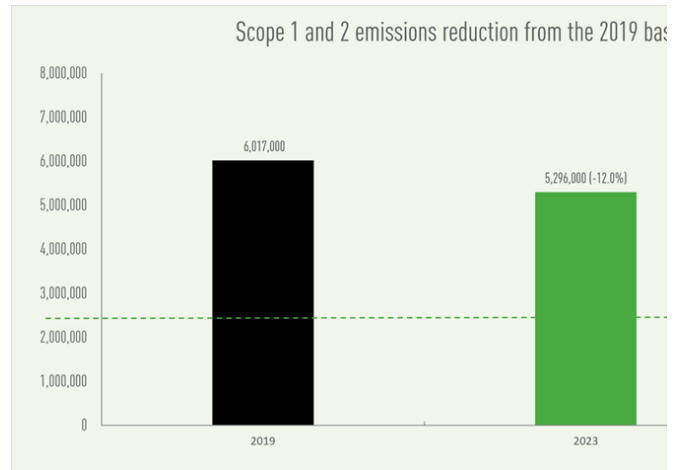


In 2023, the group reused or recycled an impressive 69% of total non-hazardous waste, a 14% increase since 2019, and moving positively towards the 75% target.

Postal operators continue to reduce CO2 emissions

In 2023, posts reported a 39% reduction in annual Scope 1 and 2 carbon emissions compared to a 2008 baseline. Since 2008, the group’s cumulative reduction in scope 1 and 2 emissions now equals 31.7 million tonnes CO2. For full scope 1,2 and 3 reporting please refer to the online report. In 2020, a new 2030 target was

set for absolute carbon emissions – to reduce collective scope 1 and 2 emissions by 50% compared to a 2019 baseline. In 2023, posts reported a 12.0% decrease in emissions compared to 2019. This was great progress for the group as they recorded a 6.8% decrease at the end of 2022. This equates to more than 700,000 tonnes of CO2.



The Sustainability Measurement and Management System (SMMS)

The IPC SMMS programme was launched in 2019 to address the sustainability objectives of the postal sector for the next ten years, aligned with the Sustainable Development Goals (SDGs). It expands on the 2009-2019 Environmental Measurement and Monitoring System (EMMS) programme, which focused on reducing carbon emissions, and broadens the remit to the seven sustainability focus areas most relevant for the postal sector: Health and safety, Learning and development, Resource efficiency, Climate change, Air quality, Circular economy and Sustainable procurement. These focus areas are aligned with the following UN SDGs, identified by our stakeholders and SMMS participants as most relevant to the postal sector:

- SDG 8 - Decent work and economic growth
- SDG 9 - Industry, innovation and infrastructure
- SDG 11 - Sustainable cities and communities
- SDG 12 - Responsible consumption and production
- SDG 13 - Climate action

As such, the SMMS programme is designed to further the postal sector’s contribution to global sustainable development, focusing on the areas in which it can have the most impact.

¹ In reporting year 2023, participating posts were: An Post, Austrian Post, Australian Postal Corp., bpost, Correos, Croatian Post, CTT Portugal Post, DHL Group, Íslandspóstur, La Poste Groupe, Malta Post, New Zealand Post Group, POST Luxembourg, Poste Italianae, Posten Bring, Posti, PostNL, Omniva, Pos Malaysia, PostNord Denmark, PostNord Sweden, Royal Mail Group Ltd., South African Post Office, Swiss Post, United States Postal Service.

About International Post Corporation

International Post Corporation (IPC) is the leading service provider of the global postal industry that provides leadership by driving service quality, interoperability and business-critical intelligence to support posts in defending existing business and expanding into new growth areas. It is a cooperative association of 26 postal



operators in Asia Pacific, Europe and North America. IPC's solutions and services are used by over 190 member and non-member posts worldwide. Since 1989 IPC has set standards for upgrading quality and service performance and developed technological solutions that help posts enhance service for international letters, packets and parcels. IPC engages in industry research, creates business-critical intelligence, provides a range of platforms and programmes for member post CEOs and senior management to exchange best practices and discuss strategy. IPC also manages the system for incentive-based payments between postal operators. Throughout the COVID-19 crisis, IPC has

positioned itself as a crucial coordination platform between posts worldwide and put in place operational solutions to ensure the continuity of cross-border mail flows.

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bpost lets you change when and where your parcel or registered mail is delivered even if it is already on its way

18-11-2024

Customers can now postpone the delivery of their parcel or registered mail by one day or change the delivery address in the My bpost app. Even if it is already on its way. These new advances give customers even greater personal choice in when and where their mail is delivered.

Whether they are working from home, at the office or have popped over to friends, bpost wants to give customers the power to decide when and where their parcel or registered mail is delivered rather than the other way round. In a market study this March, 92% of My bpost app users said that they wanted to be able to choose the day their mail is delivered. 80% said they wanted the option to change the delivery address when the parcel is already on the way.

That's why bpost has added two new functions to the app, both of which are now live:

Postpone delivery by a day

Since Friday 8 November everyone can tell bpost to deliver their parcel or registered mail one day later than originally scheduled. The option is available as soon as the delivery is announced in the app or by email. And it remains available right up until the item goes out for delivery on the scheduled delivery day. Delivery of registered mail can be postponed for a day right up until it is sorted.

Change the delivery address

As well as the delivery day, customers can also change the address where their parcel is to be delivered. The new address can be

registered in a single tap in the app, as long as it is in the same region. This can be done from the moment the parcel delivery is announced in the app or by email until the moment it goes out for delivery. The parcel will then be delivered to the new address the same day.

Customers can also change the delivery address of their registered mail, although for security reasons registered mail can only be redirected to official post points and post offices. Registered mail can be redirected from the moment it is announced in the app until the moment it has been sorted.

Chris Peeters, CEO of bpostgroup: "The high-quality delivery of parcels to your door is one of bpost's major assets. At the same time, we realise that not everyone has the time to arrange their lives around home delivery. That is why we continue to develop new solutions. Via the My bpost app, we now enable customers to change the day of delivery or the address of delivery, even when the parcel or registered mail is already on its way. In the coming months, we will announce even more new features that will make our customers' lives easier."

Source: [bpost](#)



International Distribution Services plc results for the 26 weeks ended 29 September 2024

21-11-2024

Royal Mail transformation delivering an improved financial and operational performance - on track to deliver full year guidance³; GLS margin lower compared to H1 2023-24 against a challenging economic and regulatory backdrop; taking action through cost and efficiency measures.

Group overview:

- Revenue £6,343 million, up £481 million year-on-year.
- Adjusted operating profit¹ of £61 million (H1 2023-24: loss of £169 million), mainly due to significantly reduced loss in Royal Mail.
- Reported operating loss of £26 million (H1 2023-24: loss of £243 million), including an impairment of the carrying value of Royal Mail of £134 million (H1 2023-24: £nil):
- Impairment charge largely due to expected additional tax burden reflected in a c. £120 million annual increase in employers National Insurance from FY 2025-26 – a result of Royal Mail's role as a major UK employer with c. 130,000 people – which is expected to only be partially mitigated in the short term through pricing and costs actions; additional initiatives being developed to fully offset the impact over the long term.
- Net debt increased to £1,894 million (£1,532 million September 2023); strong balance sheet maintained, ample liquidity.

Martin Seidenberg, Group Chief Executive Officer of IDS commented:

"The modernisation of the Royal Mail network continues at pace, with innovation to improve our services to customers, including the rapid expansion of our out of home footprint. As we enter our

busiest period, we are well prepared to deliver Christmas, with around 4,000 new vehicles being delivered before peak, 16,000 extra people, extended delivery hours until 8pm and our growing network of parcel lockers and parcel shops.

"We are delivering on the changes we can control, but the cost environment is worsening just at the time when we need to invest. As a major employer with around 130,000 permanent employees, the changes to National Insurance will disproportionately impact our business relative to competitors. This makes Universal Service reform even more urgent.

"GLS' flexible business model, diverse geographic footprint and commitment to high quality has enabled it to navigate a challenging environment. We are taking action to drive efficiencies and control costs while continuing with our strategy to invest to expand our out of home network, develop new digital solutions for customers and upgrade the network to drive productivity and growth. We are also expanding our global service offering across the US and Asia-Pacific.

"I would like to thank all our colleagues across the Group for their continued hard work, dedication to serving our customers every day and the role they have played in the progress we have made."

Source: [Royal Mail](#)



Philately - Poste Italiane: the "Digital Twin" is born associated with a tradition: philatelic product

21-11-2024

Philately embraces technology. Poste Italiane has presented the first traditional philatelic product associated with a "digital twin" collectible via NFT (Non-Fungible Token) and blockchain. The novelty is contained in the "posta prioritaria Collezione gialla" box set dedicated to the evolution of Priority Mail from 1999 to 2008 and launched today on the occasion of the 139th edition of Veronafil, one of the main events dedicated to the world of philately and collecting.

With the purchase of "posta prioritaria Collezione gialla", collectors will also acquire the corresponding unique NFT for free, which will allow them to download the digital twin and, via a unique redemption code (QR code), store it in a virtual collector guaranteed by a blockchain account. The code can be used only once and the customer will be the sole owner of the digital good, which will be separated from the corresponding physical good. The "posta prioritaria Collezione gialla" box set, the first philatelic product chosen to connect traditional collecting to the digital one of NFT technology, is a limited edition and consists of four philatelic folders, stamps and a "card" that holds the protected codes to acquire the NFT Digital Twin.

NFTs are virtual certificates that allow a unique and secure representation of digital content based on blockchain smart

contract technology in order to guarantee its uniqueness, authenticity and ownership, and are considered a digital property in all respects. An NFT is created on a blockchain, which exploits the characteristics of a computer network of nodes and allows the management and updating, in a unique and secure way, of a register containing data and information in an open, shared and distributed manner.

With this initiative, Poste Italiane meets the needs of younger collectors by combining the tradition of philatelic products with new digital tools, confirming the Company's historic vocation towards innovation. The collection of 400 numbered copies will be available at Post Offices, Poste Italiane Philately Spaces, and online at filatelia.poste.it. The NFT can be redeemed by 31 December 2025.

Source: [Poste Italiane](https://www.posteitaliane.it)



DHL Express and Shell sign deal to drive sustainable air freight at Brussels airport

21-11-2024

DHL Express and Shell, one of the world's largest energy companies, have signed a deal to drive sustainable air freight at Brussels Airport. The 1-year deal includes the delivery of 25 kt SAF into Brussels via pipeline to the airport. The SAF used is certified according to ISCC's voluntary certification system "ISCC Plus" and is expected to reduce GHG by 80 kt CO₂e versus fossil jet-fuel. It is produced in a fossil refinery by replacing fossil crude oil with renewable feedstocks (co-processed SAF) and will be used to offer DHL Express customers emission reduced air transportation services via DHL GoGreen Plus.

"Our customers benefit from our continuously increasing SAF coverage across different regions, now including our investment in SAF at Brussels Airport. Beside efficiency improvements, SAF is currently the most important way to reduce GHG emissions in air transport. Customers can actively contribute to making their supply chains more sustainable by using our GoGreen Plus service based on SAF", says Travis Cobb, EVP Global Network Operations and Aviation at DHL Express.

"Our collaboration with DHL at Brussels Airport reflects a joint commitment to reduce emissions from air freight specifically, and across the entire aviation value chain. Working together not only complements their efforts but also helps advance our shared ambitions for a net-zero future. By supplying SAF, we are equipping the industry – and our customers – with low carbon solutions that will support the transition toward sustainable aviation", says

Raman Ojha, President at Shell Aviation.

Insetting through DHL Go Green Plus enables customers to reduce their Scope 3 emissions - the indirect GHG emissions generated in a company's value chain, including downstream transportation and distribution. In contrast to offsetting initiatives, DHL GoGreen Plus (insetting) reduces GHG emissions within the logistics sector and can therefore be used by DHL customers for voluntary emissions reporting based on the "book and claim approach".

DHL has set itself the goal of reducing all logistics-related emissions to net zero by 2050. The GoGreen Plus service is designed to help achieve this goal. It contributes to the interim target of using 30 percent SAF for all air transportation by 2030.

Source: [DHL Group](#)