

Australia Post drives employment opportunities for refugees

01-10-2024

Australia Post has deepened its commitment to inclusion and diversity with the launch of a three-year Refugee Employee and Engagement Action Plan to further support and increase opportunities as a “refugee-friendly employer”;

Prepared in collaboration with settlement support organisations and Australia Post team members, partners and refugee communities, the plan lays out a strategy to attract, recruit and retain refugees in Australia Post’s workforce.

Executive General Manager - People and Culture, Sue Davies said the plan is an important step in Australia Post’s commitment to refugees.

“We are proud to be among the first Australian organisations to develop a strategic action plan and holistic approach to refugee employment and engagement.

“Australia Post has long been an employer that supports refugees who are making a life for themselves and their families in this country, and our first-ever Refugee Action Plan outlines our commitments to help refugees and asylum seekers thrive.

“Australia Post recognises the value in the resilience and determination refugees bring. Refugees and asylum seekers have strengthened our workforce and the broader community we serve through the contribution of their unique talents, skills and experiences, and through this plan we will continue building on that inclusive and supportive environment for them.”

“Australia Post is committed to fostering a culture of acceptance, understanding and

respect for individuals from diverse backgrounds,” Ms Davies said.

One of the major elements in the plan is the Welcome Project, which provides tailored support and development opportunities for refugees.

Additionally, Australia Post – which presently has over 143 nationalities in its workforce – is targeting 1.5% representation of team members being refugees by 2027 (currently sits at 0.5%).

One of those team members is Jerry, who arrived in Australia in 2019 with his wife and daughter seeking asylum from political unrest in his homeland of Bangladesh.

Confronted with challenges to secure stable employment, Jerry participated in Australia Post’s Welcome Project and started a job as a Parcel Sorter. Jerry is now a full-time Australia Post team member and this security has allowed him to continue his career aspirations.

“It positively changed my life and my family’s life. I am grateful for Australia Post which gives me a safe environment to grow and learn.”

“Refugees come to Australia with diverse values, experiences and knowledge and these should be considered as strengths rather than shortcomings,” Jerry said.

View the Australia Post Refugee Employment and Engagement Action Plan here.

Source: [Australia Post](#)



Thermo Fisher Scientific and DHL Express collaborate to reduce greenhouse gas emissions from global shipping for clinical research

01-10-2024

The PPD clinical research business will use DHL Express' GoGreen Plus service and invest in sustainable aviation fuel (SAF), a drop-in fuel that can be used in most conventional aircraft, to reduce emissions from air transportation.

DHL Express and the PPDTM clinical research business of Thermo Fisher Scientific, the world leader in serving science, have joined forces to drive more sustainable clinical research services for the pharmaceutical and biotech industries. The PPD clinical research business will use DHL Express' GoGreen Plus service and invest in sustainable aviation fuel (SAF), a drop-in fuel that can be used in most conventional aircraft, to reduce emissions from air transportation. The collaboration enables the PPD clinical research business, and by extension, its customers, to reduce greenhouse gas emissions associated with global clinical research air shipping logistics by up to 80% while maintaining rapid shipping timelines, sample chain of custody and quality. It reflects Thermo Fisher's commitment to sustainability and enhances the PPD clinical research business' leadership in environmental innovation, which also includes a variety of initiatives such as renewable energy for powering clinical trial sites and labs.

"Collaboration is the foundation of a more sustainable future," said Travis Cobb, Executive Vice President Global Network Operations & Aviation at DHL Express. "Both DHL and the PPD clinical research business share a strong commitment to carbon footprint reduction. We are pleased they can now offer their customers an emission-reduced global shipping solution. Efficient

logistics isn't just about moving goods - it's about moving toward a sustainable future with every delivery we make."

Thermo Fisher supports the urgent calls for action from scientists around the world to address climate change and has committed to achieving net-zero emissions by 2050. This commitment, along with the company's near-term climate targets, are aligned with the Paris Agreement and the 1.5°C trajectory and have been validated by the Science Based Targets initiative (SBTi).

"In clinical research, deliveries need to be made quickly, often overnight, which limits our options for reducing carbon emissions, since most packages must be air shipped," said Leon Wyszowski, President, Analytical Services, Clinical Research, Thermo Fisher Scientific. "Given this constraint on changing transportation modes, our greatest short-term opportunity to reduce shipping emissions lies in using more sustainable fuels for air transport. By using SAF, we can immediately reduce our emissions from air shipments with DHL Express by up to 80%. Our collaboration with DHL Express demonstrates our commitment to enable our customers to advance clinical research quickly while mitigating the impact on the environment."

Insetting through DHL GoGreen Plus enables customers to reduce their Scope 3 emissions ? the indirect greenhouse gas emissions

generated in a company's value chain, including downstream transportation and distribution. In contrast to offsetting initiatives, DHL GoGreen Plus (insetting) reduces emissions within the logistics sector and can therefore be used by DHL customers for voluntary emissions reporting based on the "book and claim approach."

Sustainable Aviation Fuel as an Integral Part

of DHL's GoGreen Plus Service

DHL offers customers the opportunity to reduce the emissions of their supply chain. DHL provides the GoGreen Plus service, which allows customers to decarbonize their transportation by choosing sustainable fuels and clean technologies for ocean freight, air freight and land transport.

Source: [DHL Group](#)



Parcel delivery goes digital: end of the line for letterbox notifications

30-09-2024

From this October across Belgium, bpost will no longer leave paper missed delivery notifications in letterboxes. By default customers now get a notification in the My bpost app or by email. This new step towards full digitisation of parcel delivery will cut carbon emissions by a further 394 tonnes per year.

The switch from paper to digital missed delivery notifications is due to the great success of the My bpost app, which is used by 4.3 million Belgians. This February bpost announced the nationwide rollout by region of the new default system of app or email notifications when parcels cannot be delivered. The new system will be operational in all Belgian municipalities in October 2024.

My bpost app: the key to a better experience

Digitising parcel flows is just one of the many improvements bpost is currently working hard to deliver. That's because, as a major logistics provider, it is incumbent on bpost to offer state-of-the-art solutions and smart digital tools. Increasingly, the experience of bpost customers is shaped by the My bpost app, which functions as a digital hub for their parcels, registered mail and other mail products. They can easily check the status of their shipment, update their delivery preferences, authorize others to take receipt of their mail and see any missed delivery notifications.

Chris Peeters, CEO of bpost: "We want to offer our customers a better, faster and above all easier service, in which their lifestyle and preferences determine the place and the

pace of their deliveries. That is why all our products are being improved and, where necessary, even reinvented. The My bpost app is central to this. Digital notifications are just one small step in a whole series of improvements. We also previously integrated Itsme into our app to simplify identification for registered mail. Further improvements will be made very soon so that customers have even more control over time and place of their delivery."

Benefits for the environment

As well as delivering a more efficient digital customer experience the new system also takes sustainability to the next level, which is also good for our planet. Calculations show that this enables bpost to realize the following reductions:

- 302 tonnes of paper per year; that corresponds to a 97% reduction in paper consumption;
- or 604 fewer trees that need to be felled per year;
- 60,000 of litres of ink per year;
- 52 tonnes of glue per year;
- 394 tonnes of carbon emissions per year.

Source: [bpost](#)



According to the Belgian regulator the Postal market showed full growth again in 2023

01-10-2024

The annual postal observatory published by BIPT, based on aggregated data provided by postal operators, reveals that the turnover growth recorded by the postal sector has jumped by a further 4.1%. Within the parcel segment, which accounts for more than two-thirds of the postal sector's turnover, the number of parcels sent increased again after the decline in 2022. The volume of items of correspondence, on the other hand, continued to fall below 100 units per capita.

Since the beginning of 2012, BIPT has been monitoring the Belgian postal market on the basis of concrete indicators. The indicators of the "Postal Observatory" provide an overview of the development in terms of figures of the postal activities of bpost (the universal service provider) and its competitors. Together with the Postal Observatory, BIPT also monitors investments and employment in the sector, accessibility to postal services and the quality of service. Recently, the aspect of sustainability has also been added.

After double-digit growth in 2020 (+16.2%) and 2021 (+10.5%) and a decline in 2022 (+0.6%), growth picked up in 2023 to 4.1%, with total sales of 3.625 billion. This growth can be attributed to the parcel and express delivery segment, which has gained more and more momentum in the postal market with the development of e-commerce. The parcel and express segment accounted for 68% of the sector's turnover in 2023, compared to barely 20% in 2010. Items of correspondence, including addressed advertising items, accounted for only 30% of total turnover in the postal sector in 2023, compared to 74% in 2010. The press

distribution segment to subscribers' homes generated about 3% of revenue.

Between 2022 and 2023, the volume of items of correspondence per capita decreased by 10.2%. The volume of items of correspondence reached 83 items per capita on an annual basis and thus continued to fall below 100 items per capita per year. The corresponding turnover increased by 1% compared to 2022, so the decline in volume could have been (over)compensated by price increases.

In the express and parcel segment, the number of shipments increased almost sixfold between 2010 and 2023 to 381 million units. The year 2023 recorded growth of 5.3%, while the year 2022 saw its volume decrease for the first time in our observatory. In 2023, 38% of the total number of express and parcel services were domestic shipments. In 28% of cases, these were outbound international shipments. The remaining 34% were inbound international shipments. These international parcels are mainly destined or originated in neighbouring countries, namely the Netherlands, France and Germany.

Between 2022 and 2023, revenues in the parcel and express segment increased by 6.4% to a total of €2.26 billion. Bpost also has the largest market share in this segment, both in terms of turnover (20-30%) and volume (30-40%).

Based on the responses of 12 operators to our survey, we find that around 86% of the volume of parcels and express services was sent by a business user (B2X) in 2023. In

about 8% of cases, the parcel was sent by a private individual (C2X), and in the other cases (about 6%) it was returns. Survey responses show that in 2023, around 77% of all parcels and express shipments shipped are delivered to their homes or addresses. Staffed postal service points account for about 20%, while parcel vending machines receive about 2% of the volume. The volume of press distributed fell again in 2023, by -8.6%, the largest decline on record.

Again, the decline was more pronounced for periodicals than for newspapers, so that, for the first time, the share of newspapers (50.7%) exceeded that of periodicals (49.3%) in the press distributed. In 2010, 60.5% of the volume of press distributed was still made up of periodicals. Revenues also fell more sharply than before, this time by -6.2%. In total, more than 354 million newspapers and periodicals were distributed in 2023. Compared to 2022, the level of investments decreased by 20.3% in 2023, but in total investments still represent 177 million euros. However, this is not surprising, as in 2021 and 2022 we saw absolute peaks in capital expenditure, and we are now back to the level

of investment in 2020. Compared to 2010, the level of investments in 2023 is still €100 million higher. At the same time, for the seventh consecutive year, we are seeing an increase in salaried employment in the postal sector of +0.7% in 2023.

Some postal service providers have already provided their input on the environmental aspect. It shows that 3.5% of all parcels and express shipments were delivered by electric vehicles or (cargo) bicycles, while 96.5% were still delivered with fossil fuel vehicles. Emissions of 121 to 269 grams of CO₂ per package are also mentioned, while the decrease in emissions compared to the previous year varied from -7% to -22%. In the future, BIPT will be able, on the basis of the Royal Decree of 14 December 2023, to provide even more information in this regard. This Royal Decree requires the largest postal service providers to measure and publish a number of sustainability indicators (average CO₂ emissions generated by postal activities, percentage of active and emission-free electric vehicles, percentage of renewable energy used in their buildings, etc.).

Source: [BIPT](#)

PoÈ™ta RomĂnĂf reinforces its commitment to support Romania's seniors

01-10-2024

On the occasion of the International Day of the Elderly, the National Company "Romanian Post" reaffirms its commitment to continue supporting Romania's seniors, recognizing the essential role they play in the community.

Many of the life stories we come across at our counters or during home deliveries are a testament to their life experience. We are proud to have the opportunity to be close to them and in addition to providing postal services, such as the distribution of monetary and social rights due to them, invoices, letters or other postal items, we offer them the moral support they need, when they feel alone .

Many times, the postman is perhaps the only person who constantly opens the door for a senior, can help him with small purchases, a loaf of bread or maybe the life-saving medicine. For some people, the postman is not just a messenger with news from afar, but becomes the confidant and friend to whom the good and the bad are told, helping them to feel connected to the world and not forgotten by those around them.

Due to this close connection of the Romanian Post Office with all members of the community, we understand the importance of a warm and respectful attitude towards the elderly, and caring for them is one of our core values. We want to provide not only quality, but also a sense of safety and support in every interaction, be it direct or through our postal and courier services.

" With a history of 162 years, PoÈ™ta

RomĂnĂf remains the only courier and postal services company in Romania, which reaches all corners of the country, always proving professionalism and putting above all care for our customers, especially for seniors. Whether it was the delivery of energy cards, the distribution of pensions before the Easter holidays or the distribution of recalculation decisions, everything was achieved through an exemplary mobilization of Romanian Post employees. The postman remained, especially in small communities, the only connection with the outside and access to information. We are permanently dedicated to providing seniors with all the support they need, both through accessible postal services and through simple interaction, which is so vital in some cases , " said Valentin Èˆtefan, general director of the National Company "PoÈ™ta RomĂnĂf".

In the spirit of this mission, Romanian Post has implemented a series of initiatives aimed at seniors. For example, although part of the digitization and modernization strategy, the purchase of the 9,000 PDAs and mobile devices that have already reached our postmen will give seniors the opportunity to pay their bills and other taxes due to the state directly at the post office, saving time and effort.

Also, PoÈ™ta RomĂnĂf, in full swing of digitalization, recently responded to the invitation launched by PostEurope and joined the Keep Me Posted EU campaign carried out at European level, in cooperation with Capi, Intergraf and FEPE, which brings to the fore the choice consumers, the vast majority of whom are seniors less familiar with online



communication, in terms of how they are connected to the world around them, without being restricted in any way. In fact, one of the commitments of the Romanian Post is "not to leave anyone behind" and to ensure the connection with the surrounding world through classic, traditional methods, as long

as it will be needed.

Poșta Română will continue to be with you, offering you our unconditional support and respect, just as you have honored us with the trust you have placed over time.

Source: [Romanian Post](#)



According to the Portuguese regulator postal traffic decreased by 9.8% in the 2nd quarter 2024

30-09-2024

Postal traffic consisted of approximately 70.6% letter mail, 7.1% editorial mail and 7.8% direct mail. Parcels accounted for 14.5% of total traffic, 0.8 percentage point (p.p.) more than in the 2nd quarter of 2023.

Compared to the same period last year, direct mail, letter mail and editorial mail traffic declined by 27.4%, 8.7% and 6.0%, respectively, while parcel traffic declined by 4.6%.

Average revenue per item increased compared to the same quarter last year (+10.7%), continuing the growth trend that began in 2018. This quarter's increase is mainly due to the growth in letter mail revenue per item (11.3%), influenced by the price increases promoted by CTT on 1 February 2024.

Universal service (US) postal services accounted for 77.7% of traffic and 50.1% of revenue. Compared to the 2nd quarter of 2023, US traffic decreased by 8.6% and its weight in the total traffic increased by 1.0 p.p., while US revenues decreased by 0.4% and its weight in the total decreased by 0.2 p.p.

The CTT group had a share of around 82.6% of postal traffic, 1.7 p.p. less than in 2Q2023. As regards US traffic, the CTT group had a share of around 89.6%, 0.7 p.p. less than in the same quarter last year. On the other hand, the CTT group's share of parcels amounted to 43.5% (-5.7 p.p. compared to the 2nd quarter of 2023).

In the 2nd quarter of 2024, there were around 15.3 thousand employees involved in the operation of postal services, 1.2% more than in the 2nd quarter of 2023. The number of employees of the CTT Group decreased by 1.2%, while the number of employees of other operators increased by 7.2%. At the end of the period, the share of the CTT Group employees reached 69.7% of the total (-1.7 p.p. compared to the same quarter last year).

The number of access points (7.3%) and distribution centres (0.7%) increased compared to the same quarter last year.

The number of CTT post offices and post branches remained unchanged compared to the same quarter last year.

Source: [Anacom](#)

U.S. Postal Service to Continue Delivery of Millions of at Home COVID-19 Test Kits Nationwide

02-10-2024

The U.S. Postal Service will again deliver millions of rapid at-home COVID-19 test kits to households across the nation.

In collaboration with the White House and the Administration for Strategic Preparedness and Response (ASPR), an agency within the U.S. Department of Health and Human Services, USPS will facilitate the distribution of these test kits through COVIDTests.gov, where people can order their kits at no cost.

Test kit ordering began Sept. 26. More than 12 million COVID-19 tests have already been shipped by the USPS with more than 6 million delivered to households across the nation.

This initiative marks the seventh time the Postal Service has played a crucial role in distributing free at-home test kits to Americans. Since the program began in the winter of 2021, ASPR and USPS have distributed approximately 900 million tests, free of charge, to American households nationwide, with an average of just 1.2 days from shipment to delivery.

“The distribution of these at-home test kits is a vital public health initiative from the Department of Health and Human Services,” said Postmaster General Louis DeJoy. “We are proud to continue our partnership in ensuring that every household has access to the resources they need to stay safe and healthy.”

USPS delivers more mail than any other post in the world, serving nearly 167 million addresses in the country — covering every state, city and town — and prides itself on going the last mile to deliver the mail.

Every U.S. household, including those in U.S. territories, is eligible to receive these tests. To ensure widespread access, each residential address can request four free tests.

This program aims to provide communities with easy access to rapid at-home COVID-19 tests in the coming weeks, especially when Americans prepare for travel and gatherings through the 2024 holiday season, empowering individuals to test as needed.

When placing an order, customers will have the option to provide an email address for updates, including a confirmation email. Upon shipment, customers will receive an email with an estimated delivery date and a tracking number to monitor their order’s progress on usps.com.

The COVIDTests.gov website has more information, including testing guidance.

Source: [USPS](https://usps.com)



IPC enables posts to get increased visibility on the middle mile of cross-border delivery thanks to MRD

03-10-2024

In the overall end-to-end delivery process of postal items, the middle mile (leg 2) contributes most to the performance while it's the least visible part of the process chain. Helping with this is the aim of the IPC Mail Registration Device (MRD).

The MRD documents the handover between posts and airlines at both origin and destination, enabling seamless visibility from outbound post to inbound post.

The MRD consists of a touchscreen terminal, a scanner, a label printer and technical infrastructure to manage the data produced. The device is installed by postal operators where postal staff hand over mail consignments to airlines and/or at the point where handlers from the airlines deliver postal containers to the postal staff, which usually takes place at the entrance of the air mail units at the airport. Two separate and independent processes can be registered through an MRD: the delivery of mail consignments at destination (Proof of Delivery - POD MRD) and the handover of mail

consignments at origin (Proof of Custody - POC MRD).

The MRD solution increases visibility and accountability for all parties, provides clear data to identify operational improvement opportunities and improves end-to-end transit times. Currently 10 locations in eight countries are covered with POC MRD solutions and 31 airports are equipped with POD MRD solutions, for a total of 41 MRD POD devices installed throughout the world. Geographical coverage continuously grows with 11 new MRD POD currently being in process of installation, throughout North America, Europe, Oceania and for the first time in Asia.

Source: [MRD](#)



Royal Mail celebrates the launch of UK's first ever Collective Defined Contribution Pension Plan

07-10-2024

Royal Mail today announces the launch of the UK's first Collective Defined Contribution pension plan ('the Royal Mail Collective Pension Plan' or 'the Collective Plan'). The innovative scheme will offer over 100,000 Royal Mail employees a cash lump sum and an income in retirement.

Royal Mail, the Communications Workers Union and Unite CMA have worked together to design and implement a scheme that would provide the right pension arrangement for its people and the company.

At the outset, the parties agreed that any scheme had to provide one pension for all employees with at least 12 months service. It had to be affordable for Royal Mail and its people and would provide an income in retirement.

The Collective Plan pools members' contributions and provides everyone with both an income in retirement and a lump sum.

The key benefits of the Collective Plan are:

- An automatic income for life, in addition to a cash lump sum, making it easier for people to manage their money in retirement.
- Employees pay 6% of pensionable pay into the collective pot each payday, as Royal Mail tops that up with a contribution of 13.6%¹.
- One plan for everyone – every employee with at least a year's service is eligible to join.
- The vast majority of Royal Mail employees will join the Collective Plan

automatically.

Angela Gough, Director of Group Pensions, Royal Mail said: "The Collective Plan is the future of pensions at Royal Mail and we believe it is the right scheme for our people and our company.

"Today heralds an exciting development for Royal Mail and for the pensions industry. We have worked hard with our unions, the Government, the Pensions Regulator, and the Trustee of the Collective Plan to make it possible and we are delighted to have reached this point."

Andy Furey, National Officer, CWU said: "The CWU is pleased to see the introduction of the UK's first Collective Pension Plan which heralds a new pensions era and applies to all of our Royal Mail and Parcelforce members once they have a year's service. We are confident the innovative benefits within the Collective Plan will provide a better outcome for our members than a traditional Defined Contribution scheme. The twin attributes of an income for life and a guaranteed lump sum at retirement are important benefits for our members."

Gary Sassoon-Hales, Chair of the Unite CMA FTR committee said: "We are proud to have played a key role in the creation of the Royal Mail Collective Pension Plan, a pioneering scheme that breaks the mould of existing UK pension schemes and shows that there is indeed another way. It exemplifies the power of collaboration between unions, Royal Mail, and other stakeholders, reflecting our commitment to safeguarding the financial



well-being of our members while ensuring the long-term viability of the company.”

Venetia Trayhurn, Chair of Trustees of the Royal Mail Collective Pension Plan, said: “With over 100,000 members at launch, the Collective Plan will immediately become one of the biggest single-employer, private-sector schemes in the UK. As chair of the corporate

trustee that will oversee the new scheme, I would like to thank all our advisers, service providers and the executive team for their support throughout the authorisation process, and in preparing for this moment. The Trustee Directors are looking forward to putting this new model into action and delivering for our members.”

Source: [Royal Mail](#)



USPS Files Request for PRC Advisory Opinion on Operational Improvements and refinement within current service standards

04-10-2024

Filing Includes:

- Operational strategies designed to boost service reliability, cost efficiency, and overall productivity.
- Changes Within the Current Service Standards to save the Postal Service approximately \$36 billion over the next decade.
- Changes will not be initiated until after this year's Election and Peak Season.

Today, the United States Postal Service announced it has filed plans with the Postal Regulatory Commission (PRC) to improve mail processing and transportation and explained how these improvements will align with proposed refinements within its existing service standards for Mail and Package Products.

Last month, the Postal Service held a virtual conference about the proposed changes where it solicited feedback from its stakeholders, including the mailing and shipping community and members of the public, to consider their input and ensure the utmost transparency throughout the process and comply with the applicable regulatory processes.

Comments received during the virtual conference have been considered and the Postal Service has now filed its formal request asking for an advisory opinion from the PRC. After receiving an advisory opinion from the PRC, the Postal Service will consider the Commission's opinion and finalize its

decision.

Central to the earlier virtual conference discussion and today's filing are operational improvements and corresponding refinements to process, transport and delivery of all categories of mail and packages through an integrated network without expanding the existing day ranges of service standards, and for some products shortening the current day ranges. These refinements will deliver important benefits to the organization and its customers as the Postal Service continues to implement a more efficient and effective operating model. The proposed refinements are within the existing service standards and will enable the Postal Service to operate more reliably and at a lower cost to deliver, and with a more rational logistics approach applicable to today's use of our Postal System.

As Postmaster General Louis DeJoy noted earlier in this filing process, "As we integrate our transportation, processing, and delivery network to logically sequence the flow of mail and packages by deploying improved operating practices in our redesigned facilities network, we expect to improve service reliability, reduce cost and grow our business."

DeJoy continued, "Despite the many improvements we have made since the release of the Delivering for America plan, our service requirements, facilities infrastructure, business rules and operating practices have continued to reflect a Postal Service designed for three decades ago. However, since 1997,



we've seen an 80-percent decline in Single-Piece First Class Mail volume, the significant expansion of delivery points, the growth in the percentage of mail obtaining discounts through workshare programs, and the growth of our package business. Our 10-year Delivering for America plan is transforming our network to better reflect today's market demands and the current volumes and product mix. This revamped, integrated network, designed for a more unified, logically sequenced movement of mail and packages, combined with modifications to our service standards, but still within the current day ranges, will enable us to operate more efficiently and reliably, grow our business and give us a chance for a viable future."

Today's Postal Service filing with the PRC proposes key improvements and adjustments to optimize service and reduce cost, including:

- Transitioning from 3-Digit to 3-Digit ZIP Code standards to more precise 5-Digit to 5-Digit ZIP Code standards. This will make it easier for customers to understand exactly when their mail will arrive and improve the reliability and predictability of delivery.
- Reforming legacy business rules that are no longer tethered to today's volume and product mix and that force USPS to do costly, expensive, and inefficient things such as executing a trip in the morning and another trip in the evening every day, to every office, no matter how far the office is from the mail processing plant. This reform allows USPS to adjust our operating practices to the current market realities and to implement more efficient transportation routes, thereby reducing costs, carbon emissions, and truck trips through neighborhoods.
- Expanding daily reach for most classes

of mail and packages when traveling through the network; resulting in faster delivery expectations for some mail pieces. For instance, some mail and packages that used to take four days to deliver will now have a service standard to arrive in three days.

- Recognizing the significant volume reduction of Single-Piece First-Class Mail and making the long overdue adjustments required, while committing to a 3-day delivery standard for local Single-Piece First Class mail, and in some instances even achieving a 2-day standard. On balance, the vast majority of First Class Mail will have a service standard in either the same timeframe, or faster than, the current service standards. All First-Class Mail will still be delivered within a maximum of 5 days, with a national average of approximately three days. Additionally, other services like Marketing Mail and Periodicals will see improvements in their delivery standards due to a more effective and integrated network. Depending on location, time, and distance, expected time to deliver will increase for some ZIP code pairs, but still within the current service standard day ranges.

The proposed changes will maintain the existing 1-5 day service standards for First-Class Mail and are designed to enable the Postal Service to make optimal use of its updated and developing ground network. The streamlined processes for the integration of both mail and packages, will ensure efficiency and timeliness by enabling an integrated delivery network that avoids duplication and complexity. The refinements within the existing service standards are projected to enhance service reliability and predictability, crucial aspects of the Postal Service's commitment to universal service.



Moreover, these modifications are anticipated to yield significant cost reductions for the Postal Service, with an estimated saving of approximately \$3.6 to \$3.7 billion annually. This aligns with the organization's mandate to be financially self-sufficient, while continuing to deliver to every address across the nation.

In addition to the financial benefits, the proposed initiative also has environmental advantages. A decrease in the number of truck trips will lead to the Postal Service significantly reducing its carbon emissions, reinforcing its commitment to environmental sustainability.

The Postal Service will not implement the

proposed service standard changes any sooner than 90 days after today's request for an advisory opinion that was filed with the Commission, meaning any implementation of the proposed service standards will not occur until the next calendar year. As such, these proposed changes will not impact Election Mail for the upcoming election or our preparedness for Peak Season 2024. For the upcoming election, the Postal Service will again deploy our long-standing practices to ensure the appropriate handling and timely delivery of Election Mail; we will therefore be executing extraordinary measures beyond our normal course of operations in advance of Election Day throughout the Nation.

Source: [USPS](#)



Posti to Cooperate with German circuly - Offering Nordic Companies a Turnkey Solution for Rental and Subscription Business Models

02-10-2024

Posti is beginning a collaboration with circuly, a German software company that enables businesses to operate rental and subscription business model. Posti will serve as a logistics partner for the Nordic and Baltic markets, and will provide solutions for in-house product maintenance and related services.

Businesses are facing increasing pressure from both consumers and regulators to implement more sustainable practices and incorporate circular economy principles such as prolonging lifecycle of products, reusing useful materials or, for example, refurbishing products.

Posti aims to assist companies in the green transition by making the circular economy easier, more appealing, and financially viable for both businesses and consumers. Posti's existing offering for companies starting circular economy businesses includes not only traditional transport and storage but also services related to condition inspections, repairs and refurbishment, and commercialization.

However, the circular economy is primarily about extending the life cycle of products and extracting useful material for reuse, thereby reducing the demand for new raw materials and minimizing the need for environmentally harmful production processes. For that, rental or subscription-based services provide companies with an effective way to incorporate circular economy principles into their business models.

That's why, in addition to existing services, Posti has partnered with circuly, a German software company that enables companies to

facilitate rental and subscription services for physical products.

Posti offers companies product-related transportation and storage services. Since the life cycle management of rental and subscription-based products is crucial, Posti also provides maintenance, inspection, and servicing solutions.

To make such business models scalable, circuly's software platform enables an eCommerce like journey, product listing, rental and order management, recurring billing and invoicing, as well as customer relationship management, all integrated into the company's own website and systems.

"Together with circuly, we can offer a turnkey solution for companies looking to launch or scale a rental or subscription-based business," says Ilari Puputti, Customer Engagement and Insights Lead, Circular Economy at Posti.

Unlocking New Opportunities for Nordic Companies

For Nordic companies, the cooperation between Circuly and Posti offers a unique opportunity to test and scale subscription or rental models with minimal risk. Circuly's platform allows businesses to easily manage their inventory, billing, and customer

interactions, while Posti handles the logistics and fulfillment aspects—ensuring timely delivery and returns of rented or subscribed products.

“Companies in the Nordics have a unique opportunity to lead the change in circularity,”

says Michael Schmidt, Enterprise Account Manager at circuly. “We are excited to collaborate with Posti to help businesses in the region meet the growing demand for sustainable business models.”

Source: [Posti](#)



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07-10-2024

Royal Mail today announces the launch of the UK's first Collective Defined Contribution pension plan (the Royal Mail Collective Pension Plan or the Collective Plan). The innovative scheme will offer over 100,000 Royal Mail employees a cash lump sum and an income in retirement.

Royal Mail, the Communications Workers Union and Unite CMA have worked together to design and implement a scheme that would provide the right pension arrangement for its people and the company.

At the outset, the parties agreed that any scheme had to provide one pension for all employees with at least 12 months service. It had to be affordable for Royal Mail and its people and would provide an income in retirement.

The Collective Plan pools members' contributions and provides everyone with both an income in retirement and a lump sum.

The key benefits of the Collective Plan are:

An automatic income for life, in addition to a cash lump sum, making it easier for people to manage their money in retirement.

Employees pay 6% of pensionable pay into the collective pot each payday, as Royal Mail tops that up with a contribution of 13.6%¹. One plan for everyone – every employee with at least a year's service is eligible to join. The vast majority of Royal Mail employees will join the Collective Plan automatically.

Angela Gough, Director of Group Pensions, Royal Mail said: "The Collective Plan is the future of pensions at Royal Mail and we believe it is the right scheme for our people and our company."

"Today heralds an exciting development for Royal Mail and for the pensions industry. We have worked hard with our unions, the Government, the Pensions Regulator, and the Trustee of the Collective Plan to make it possible and we are delighted to have reached this point."

Andy Furey, National Officer, CWU said: "The CWU is pleased to see the introduction of the UK's first Collective Pension Plan which heralds a new pensions era and applies to all of our Royal Mail and Parcelforce members once they have a year's service. We are confident the innovative benefits within the Collective Plan will provide a better outcome for our members than a traditional Defined Contribution scheme. The twin attributes of an income for life and a guaranteed lump sum at retirement are important benefits for our members."

Gary Sassoon-Hales, Chair of the Unite CMA FTR committee said: "We are proud to have played a key role in the creation of the Royal Mail Collective Pension Plan, a pioneering scheme that breaks the mould of existing UK pension schemes and shows that there is indeed another way. It exemplifies the power of collaboration between unions, Royal Mail, and other stakeholders, reflecting our commitment to safeguarding the financial well-being of our members while ensuring the long-term viability of the company."



Venetia Trayhurn, Chair of Trustees of the Royal Mail Collective Pension Plan, said: “With over 100,000 members at launch, the Collective Plan will immediately become one of the biggest single-employer, private-sector schemes in the UK. As chair of the corporate trustee that will oversee the new scheme, I

would like to thank all our advisers, service providers and the executive team for their support throughout the authorisation process, and in preparing for this moment. The Trustee Directors are looking forward to putting this new model into action and delivering for our members.”

Source: [Royal Mail](#)



bpost SA/NV announces the disclosure of additional information in connection with a contemplated debt financing transaction

07-10-2024

bpost SA/NV (‘‘bpost’’) announces today that, in connection with a contemplated debt financing transaction, expected to take place in the short to medium term, to refinance the bridge facility agreement entered into in the context of the acquisition of Staci, it is disclosing to prospective investors certain indicators related to this acquisition for the financial year ended 31 December 2023. The relevant information is included in the annex to this announcement.

The below table provides an overview of certain indicators (the ‘‘Indicators’’) relating to the acquisition of Staci for the financial year ended 31 December 2023. For some of the Indicators, ranges have been applied for which the midpoint has been withheld in the below tables.

The Indicators have been prepared by bpost based on the consolidated financial figures of bpostgroup for the financial year ended 31 December 2023 (prepared in accordance with IFRS as adopted in the European Union, which have been audited by bpost’s auditors) and the standalone financial figures of Staci for the financial year ended 31 December 2023 (prepared in accordance with French Generally Accepted Accounting Principles (‘‘French GAAP’’), which have been audited by Staci’s auditors, and converted by bpost to IFRS as adopted in the European Union for the key areas/IFRS standards impacting Staci, without such conversion being subject to audit or review by bpost’s or Staci’s auditors). The conversion from French GAAP to IFRS was focused on a limited number of IFRS standards (see list hereunder) that are most relevant to the Staci group, meaning that the list of IFRS standards applied is not exhaustive. The information available as at 1 August 2024 has been applied retroactively

based on the best available data and assumptions. It is, however, important to note that the information originally available at the time of the events may be more accurate or reflect the situation more precisely. Users of this information should consider the possibility of discrepancies between retroactive adjustments and the original data.

The conversion of Staci’s financial figures from French GAAP to IFRS was focused on the following:

for the conversion of profit & loss related Indicators:

- operational leases are considered as right of use assets under IFRS;
- the Global Supply Chain activity is treated as an ‘‘agent’’ activity and, therefore, margin is reported. This only has an impact on operating income;
- in French GAAP, bank costs are considered as operational costs, while in IFRS these are presented as financial costs;
- in French GAAP, Company Value Added (CVAE) tax is considered as operational cost, while in IFRS it is presented as corporate tax;
- in French GAAP, provisions/bad debt are not included in EBITDA but are part of depreciations & amortisations, while in bpostgroup’s financial statements these are included in EBITDA. No correction has been

done for expected credit losses;
extraordinary result does not exist in IFRS,
which is why the result has been reallocated
to the relevant profit & loss categories;
amortisation of previous purchase price
allocations within the Staci group are
corrected;
activated transaction costs of bonds, which
were reimbursed at the closing date of the
acquisition, are cancelled in the opening
balance. Therefore, the amortisation of these
costs is not taken into account;
for the conversion of the net debt Indicator,
factoring impact is not deconsolidated.
The purchase price allocation of the
acquisition of Staci by bpostgroup is still to be
performed and is not taken into account,
which might have a further impact on the
reported figures.

The Indicators have been prepared on a
simple arithmetic basis without adjustment
for any transactions between members of
bpostgroup and Staci and without accounting

for any differences in accounting policies.

The Indicators have not been audited or
reviewed by bpost's or Staci's auditors and do
not constitute pro forma financial
information.

The Indicators are based upon the
information that is available to bpost and are
provided for illustrative and information
purposes only. These do not indicate the
results and position that would have resulted
had the acquisition of Staci been completed
at the beginning of the period presented, nor
are these indicative of the results in the
future or the future financial position of
bpostgroup. The Indicators do not reflect any
operating efficiencies and cost savings that
bpostgroup may achieve with respect to the
acquisition of Staci, nor have any other
adjustments been made to them.
Consequently, investors should not base any
investment decision on the Indicators.

Source: [bpost](#)

Swiss Post sets a strategic course for modern, efficient mobility

11-10-2024

The Swiss Post Group unit Mobility Services has developed its strategy. Swiss Post plans to adapt its range of services to meet changing and increasing requirements with services for its own logistics and for business customers. It also wants to make PostBus more efficient to achieve the cost savings required by the orderers, relieving the financial burden on the public sector. As a result, there will be job cuts in the management and administration areas of Mobility Services, which will be implemented in as socially responsible a manner as possible. A corresponding redundancy plan is already in place. The measures will have no impact on drivers or passengers, and customers will continue to benefit from public transport with the customary value for money.

As Switzerland's leading bus company, PostBus aims to continue providing attractively priced, reliable and high-quality services for the public sector and passengers alike. For this reason, Swiss Post plans to become more efficient in the mobility sector and to reduce costs. In concrete terms, this means making savings in management and administration. By doing so, Swiss Post will contribute to the efforts currently being made by the Confederation, cantons and municipalities to reduce their costs. They are involved in ordering and financing regional passenger transport and local transport.

Expansion of sustainable services

Yet, mobility in Switzerland is also a growth market. Swiss Post sees opportunities to be successful by offering business customers attractive services such as in fleet management or with on-demand services for commuter mobility – and, in turn, make a monetary contribution to the financial independence of Swiss Post. As the country's largest electric vehicle fleet operator, Swiss Post is facing up to its responsibility in terms of sustainability. In future, the expertise that Swiss Post is acquiring in electric charging solutions as part of the transformation to

e-mobility will also be available on the market. The company plans to found a joint venture with the Fenaco agricultural cooperative, with the aim of giving the Swiss public access to a nationwide network of fast charging stations under the brand PowerUp.

Christian Plüss, Head of the Mobility Services Group unit and CEO of PostBus, will oversee the reorganization until the end of January 2025 before handing over the reins as planned. "I'm confident that, with this reorganization, we're setting a strategic course that will enable Swiss Post to be successful in public transport and in providing sustainable services to business and private customers. This includes reducing costs wherever possible to remain competitive, given the current financial situation of the public sector. Unfortunately, this will also have an impact on the number of jobs. Swiss Post will meet its obligations as a socially responsible employer at all times."

Savings will be made in as socially responsible a manner as possible

In previous years, savings have been made by reducing non-personnel costs, exploiting synergies and increasing efficiency. Now, however, there is no avoiding job cuts in the



Mobility Services unit, which currently has around 3,750 employees. There could be up to a maximum of 70 redundancies, primarily in PostBus administration. It may also be necessary to make changes to the employment contracts of up to 200 employees, for example due to changes in work content, salary or level of employment. PostBus drivers and ticket inspectors will not be affected by the job cuts. Swiss Post will implement the planned job cuts in as socially responsible a manner as possible and take measures to mitigate the negative impact. Natural fluctuation is to be utilized, for example.

Employees can submit their comments during

a consultation process

Swiss Post informed all employees in the Mobility Services unit of the planned measures in a letter on 10 October 2024. They now have the opportunity in a consultation process to suggest proposals for avoiding or reducing the number of terminations and for mitigating the consequences of the changes. Swiss Post is in regular contact with its social partners, the trade union syndicom and the staff association transfair. The efficiency measures are to be implemented in 2025 and completed by 1 August 2025 at the latest.

Source: [Swiss Post](#)



Australia Post urges road drivers to protect Posties this World Post Day

09-10-2024

Australia Post is urging all Aussies to keep an eye out for Posties, with data released today showing a 30% increase in Posties injured by a third-party on the road.

In the past financial year, 86 Posties sustained injuries as a result of third-party traffic accidents, including broken limbs, concussions, and lacerations with many resulting in hospital stays, time off work and psychological trauma. Across the country, the most common third-party accident involving Posties was drivers not looking when using or speeding through roundabouts.

To raise awareness in the community, Australia Post is also urging Governments to allow Australia Post to fit and use flashing lights on eDVs and motorcycles to improve visibility and prompt road users to adjust their behaviour to avoid a crash.

Australia Post General Manager Safety Rod Maule said even one vehicle related incident is too many and to report more accidents than last year is extremely concerning.

“Too many Posties are sustaining injuries from being knocked off their vehicle or

swerving off the road to avoid more serious incidents from occurring.

“Australia Post has implemented a number of safety measures, including installing telematics (video and data) across most of our fleet of electric delivery vehicles, eDVs, motorcycles, vans, and trucks, but it isn’t just up to us – we are asking all drivers to be alert and keep an eye out for our Posties.

“We’re also asking Governments to consider flashing lights on eDVs and motorcycles, because if they’re working to protect the nation’s garbos and streetsweepers, flashing lights are worth trialling for our Posties.

“On World Post Day, we’re calling for all Aussie drivers to be alert and respectful of their local Postie, and allow them to deliver for their communities safely, so they can return home to their families at the end of every day.”

Source: [Australia Post](#)



DHL Express named #1 Best Company to Work for in Europe for the fourth year in a row

10-10-2024

DHL Express has been named the best company to work for in Europe according to the Great Place to Work and Fortune 100 Best Companies to Work For in Europe 2024[®] list. This sustained achievement is recognition of DHL Express' unwavering commitment to ensuring its employees have the best workplace experience possible.

Mike Parra, CEO DHL Express Europe, says: "I am filled with pride that we have maintained our status as the number one best workplace in Europe. This award truly epitomises what we live and breathe every single day in our organisation - putting our people first. We listen, we share, we build trust, and we take action to be a bit better every single day both for our employees and for our customers. It's humbling that this award represents the voice of our people and we will continue to focus our efforts on being a truly great workplace for every member of our team across Europe".

DHL Express is renowned for its people centric culture with a constantly evolving employee offering available to its 45,000 employees across Europe. From its Certified learning curriculum which sees every single member of staff embark on a journey to become a Certified International Specialist, to its regional wellbeing and football event which brings together 4000 employees from all over Europe, to its 'For All' approach to diversity, equity, inclusion and belonging - ensuring every employee feels seen and heard.

"People really are at the heart of everything we do at DHL Express, they are the first pillar in our business strategy. Our workforce is incredibly diverse and varied, including in terms of the daily roles and responsibilities that exist within our organization and we

focus on recognizing and accommodating that. I am delighted that we have maintained the number one position for yet another year as it signifies that we're taking the right steps to continue to be a great employer for our people", says Alastair McCambridge, SVP HR, DHL Express Europe.

The 100 Best Companies list is the only recognition that focuses on how employees feel about their workplace. Great Place To Work evaluates confidential feedback from employees, matching against HR data from participating companies. Only companies with consistently high survey responses across the 60 statements that comprise the Trust Index™ Survey are honored with placement on the list.

Michael Bush, Global CEO Great Place to Work said: "Congratulations to DHL Express on retaining their title as the #1 company on the Fortune 100 Best Companies to Work For in Europe list for the fourth year in a row. This is an incredible achievement and testament to the relentless commitment to doing the right thing by their people" says Michael C. Bush, CEO of Great Place To Work. Despite geopolitical and economic challenges, DHL Express has continued to find ways to offer support for their people, developing a foundation of trust that is crucial for business success."

Source: [DHL Group](#)





bpostgroup Successfully Issues a €1,000 Million Senior Unsecured Bond Offering

09-10-2024

bpostgroup is pleased to announce today the successful issuance of a €1,000 million dual-tranche senior unsecured bond offering across 5- and 10-year maturities, marking another milestone after the group's acquisition of Staci successfully completed on August 1, 2024.

The bond offering was well received and placed with a diversified institutional investor base, with an oversubscription of 4.4 times, underscoring market's confidence in bpostgroup's business model and strategic direction.

The 5-year €500m bond maturing on October 16th, 2029, carries a coupon of 3.290% per annum, and the 10-year €500m bond maturing on October 16th, 2034, carries a coupon of 3.632% per annum. Both bonds will be rated A- by S&P. Use of proceeds will go towards the refinancing of the bridge

facility put in place in August in the context of the acquisition of Staci.

J.P. Morgan acted as Global Coordinator on the transaction, together with BNP Paribas, BofA Securities, and ING as Joint Bookrunners. Belfius and KBC acted as Passive Bookrunners on the offering.

Chris Peeters, CEO of bpostgroup: "This successful bond issuance is a testament to the strong confidence that investors have in bpostgroup's credit story and strategic vision".

Source: [bpost](#)

UPS To Release Third-Quarter 2024 Results On Thursday, October 24, 2024

10-10-2024

UPS (NYSE:UPS) will announce its 2024 third-quarter results on October 24, 2024, at approximately 6:00 a.m. Eastern Time.

At 8:30 a.m. ET, UPS Chief Executive Officer Carol Tomé and Chief Financial Officer Brian Dykes will lead an investor conference call to discuss the results. This call will be open to the public via a live webcast.

To listen, visit <https://www.investors.ups.com> and click on “Webcast.” The webcast audio will be accessible on the Investor Relations website for a limited time following the call.

Source: [UPS](#)



Magyar posta is developing its network for better parcel delivery services

15-10-2024

"In the past year and a half, Magyar Posta has successfully transformed its operations based on an established concept and a well-executed action plan. The international award received in Bern last week is a clear indication of the success of the transformation. The award recognized that Magyar Posta has been one of the fastest growing in the world in the past year, and has clearly become the most successful post office in Central Europe based on international standards." emphasized dr. Barnabás Balczó, the president and CEO of Magyar Posta at the company's winter season opening press conference. Part of this success process is the development of the mobile mail network, which has now been expanded with 50 new Volkswagen Caddy cars.

Magyar Posta's clear answer to the digitization changes taking place in the world is the reorganization with the aim of making the company self-sustaining and Hungarian taxpayers not having to contribute to the company's costs either in the short or medium term.

In the last 1.5 years, the company therefore faced serious strategic transformation tasks, some of which have already been solved by the company, while the rest are still ongoing. This work was recognized by the award of the largest international postal organization, the Universal Postal Union, which qualifies the national post offices of each country based on international standards, and which award recognized Magyar Posta as the fastest developing in the world and clearly the most

successful post office in Central Europe.

During the transformation of its operations, Magyar Posta strives to ensure that consumers do not feel any change in the quality of the service, and see only advantages, if possible. That is why the company created its postal partner program, within the framework of which around 850 business and local government partners will provide postal services by the end of the year, thus maintaining the entire coverage of the country and ensuring the availability of the service. That is why Posta is expanding its otherwise well-functioning mobile mail network, which is also used in Western Europe, to those small towns with a few hundred people where they do not have a local government or business partner, and also reinforcing its network with 50 new cars purchased from Porsche Hungary.

At the press conference, it was said that digitalization is not only an opportunity, but also a challenge for logistics service providers, including Magyar Posta. With the dynamic spread of online shopping, Magyar Posta delivered around 10 million more packages in two years. To handle the rapidly growing package volume, the company is building a new, central parcel logistics plant in Ecer. The plant - which will be able to process around 30,000 packages per hour - is planned to be completed by the beginning of 2026.

Magyar Posta does everything to ensure that Hungary has a state-owned post office that operates in a self-sustaining manner, has its own capacities, and is able to appear in



foreign markets, which, through its national network, is able to ensure the availability of citizens in any situation with high quality, in accordance with the expectations of the 21st

century, and critical public service tasks such as sending parcels and letters.

Source: [Magyar Posta](#)



DHL expands contract logistics portfolio to the UAE to address increasing demand for specialized end-to-end supply chain services

16-10-2024

This transition builds on DHL's strong track record of customer-centric logistics services, while addressing the growing demand for holistic contract logistics offerings that will further complement the Group's existing service portfolio in the region.

In line with DHL's commitment to delivering unparalleled end-to-end supply chain solutions to customers globally, DHL Group is pleased to announce the introduction of DHL Supply Chain in the United Arab Emirates through a strategic transfer of specific business operations from DHL Global Forwarding. This transition builds on DHL's strong track record of customer-centric logistics services, while addressing the growing demand for holistic contract logistics offerings that will further complement the Group's existing service portfolio in the region.

In addition to the already existing cross border transportation, forwarding and freight services under the Group's global forwarding division, DHL Supply Chain, global leader in contract logistics, will now offer its full suite of comprehensive contract logistics services. This move allows DHL to cater to the evolving needs of customers - multinationals and SMEs - for warehousing, fulfillment, and aftermarket services in various sectors, including technology, automotive, aviation, energy, engineering & manufacturing, and e-commerce, as well as in the fashion and luxury sectors.

Hendrik Venter, CEO of DHL Supply Chain in Europe, Middle East, and Africa, emphasizes the importance of the transition. He notes that the seamless transfer will ensure that

existing customer relationships and operations remain uninterrupted, with no major changes in customer interactions. The commitment to excellence remains unwavering, and customers will continue to benefit from the high-quality service they have come to expect from DHL Group.

"With the increasing demand for comprehensive end-to-end supply chain solutions, expanding our contract logistics portfolio in this fast-growing region was a natural progression. Our established presence as a leader in forwarding and freight services now allows us to extend our contract logistics capabilities in the UAE even further," says Venter.

And Amadou Diallo, CEO for DHL Global Forwarding Middle East and Africa adds: "Earlier this year, we completed the integration of Danzas AEI Emirates into DHL Global Forwarding, significantly improving service efficiency across the UAE, GCC, and MEA regions. Building on this success, DHL Supply Chain will now take over seven facilities from the DHL Global Forwarding portfolio and will directly operate them under their own brand, managing operations with a team of 600 dedicated logistics professionals. It is just a logical consequence that those DHL customers that developed larger contract logistics needs, will now be managed by our contract logistics division, DHL Supply Chain."



This transfer of business underscores DHL's dedication to meeting the complex supply chain demands of its customers in the region. By leveraging the strengths of DHL Supply Chain, the Group is positioned to now offer its

full range of products and services, delivering maximum value to its customers in the region. This transition is expected to further strengthen customer partnerships and pave the way for continued success.

Source: [DHL Group](#)



Australia Post unveils two A321 freighters ahead of expected eCommerce surge

17-10-2024

Australia Post has added two additional freighters to its fleet, providing critical capacity and flexibility as Australia prepares for an eCommerce boom in the lead up to Christmas.

Operated in partnership with Qantas, the new A321P2F freighters replace the last Boeing 737 freighters which took their final flights in August. The retirement of the 737s ushers in a new era of larger, more fuel-efficient Airbus models.

The newly converted A321 freighters will operate between the east coast, Perth, Tasmania and Cairns, carrying around 21,000 parcels each a night of Australia Post's suite of services including Express Post, Parcel Post and StarTrack premium.

The freighters coincide with the release of Australia Post's latest quarterly Inside Australian Online Shopping Report revealing Aussies are set to capitalise on the upcoming sales events that kick off the nation's biggest online retail season.

The report predicts Major and Discount Stores will see the biggest jump in sales across the Black Friday sales period (up 142%), followed by Athleisure (an expected 138% increase), Fashion Accessories (a 133% increase), Sporting & Outdoor (a 130% uplift) and Women's Fashion (up 120%).

Australia Post General Manager Premium Services and International, Mark Davies, said the new freighters deliver increased flexibility and capacity within our fleet, creating a sustainable, long-term solution to meet growing customer demand driven by eCommerce.

"These freighters provide a direct boost to our freighter capacity during our busiest time of year, ensuring we are well placed to manage the increased volume expected across the cyber sales period and Christmas.

"Last year, we delivered almost 100 million parcels in the lead up to Christmas, and we expect similar volumes this year especially as demand surges during upcoming key sales events like Black Friday and Cyber Monday."

Igor Kwiatkowski, Executive Manager Qantas Freight, said it was a great milestone for the Australian freight industry.

"These aircraft play a vital role in Australia's supply chain and by investing in new, more efficient aircraft, we can continue to grow our operations to support the strong demand for next-day delivery across Australia.

"The 737s were a key workhorse for decades but these newer Airbus A321P2F aircraft allow us to generate new levels of efficiency as well as significantly reduce emissions for freight movements."

Australia Post has a fleet of 12 dedicated freighter aircraft operated by its air services partner Qantas Freight.

This investment marks a major milestone in Australia Post's commitment to enhancing its delivery network and reduces Australia Post's aircraft emissions by producing 34% less carbon emissions per kilogram of cargo and



carries over 70% more parcels than the B737-300F.

Source: [Australia Post](#)



PostNL announces new stamp prices

21-10-2024

From 1 January 2025, PostNL will change the prices for sending parcels and stamps – new prices that are inevitable in the face of declining mail volumes. These new universal service obligation (USO) prices are within the scope granted to PostNL by its regulator ACM for 2025.

Price changes from 1 January 2025

Stamp prices Current From 1 January 2025

Letters within the Netherlands € 1.14 will now be € 1.21

Letters abroad € 1.80 will now be € 1.90

Domestic parcels € 6.95 remain € 6.95

Domestic parcels from a PostNL point € 7.95 will now be € 8.25

Maurice Unck, Director of Mail in the Netherlands, said: “We’ve been dealing with volume declines for many years now, and particularly in post sent and received by consumers, to whom these new rates will apply. Our postmen and women have ever less mail for delivery in their bags. Whereas we used to deliver an average three letters a day at every address in the country, this number has shrunk to three a week. At the same time, costs have shot up and putting up prices has become imperative.”

New stamp prices for mail

From 1 January 2025, PostNL will raise its

rates for sending letters within the Netherlands to €1.21 and the basic rate for letters sent abroad will be €1.90. Every year, PostNL issues special December stamps for the holiday season. The price of a PostNL December stamp will be €1.06 in 2024. A sheet of 20 December stamps will sell at €21.20 and will be available to buy from 18 November via postnl.nl, or at post offices, parcel points and other designated stamp outlets.

New rates for parcels

Sending a domestic parcel for which the delivery label is purchased online will remain unchanged at €6.95. Having the same parcel stamped at a PostNL point will be charged at a new rate of €8.25. Prices for sending parcels outside the Netherlands vary based on weight and country of destination. Rates for sending international parcels will remain largely unchanged if consumers buy their delivery labels online. A higher price will be charged for purchasing a delivery label from a PostNL point.

All rates and prices

PostNL’s full product offering including prices will be posted on the PostNL website in the course of this week.

Source: [PostNL](https://postnl.nl)



DHL Paket increases prices for business customers

11-10-2024

This year, special attention will also be paid to payment conditions.

- Response to increased costs, including through consistent commitment to fair remuneration, expansion of the logistics network and investments in sustainable infrastructure
- Increase in the general CO₂ price leads to adjustment of the toll and CO₂ surcharge from 1 January 2025
- Price increases only apply to parcel shipping by DHL business customers - price changes for private customers will be announced at a later date

DHL Paket is increasing prices for its business customers. The price adjustment will be implemented in waves starting October 1, 2024, depending on the customer group. Business customers will be informed individually about the new prices that apply to them. This year, special attention will also be paid to payment conditions.

The price increase is necessary due to significantly increased personnel costs from April 2024 and due to investments in the continuous expansion of the logistics network. In addition, DHL continues to invest

consistently in sustainable infrastructure and the decarbonization of its own network, for example by operating buildings CO₂ - free and increasingly electrifying the delivery fleet.

The German government is also planning to increase the price of CO₂ on January 1, 2025. DHL will therefore also adjust the toll and CO₂ surcharge for its business customers from next year; all customers will also be informed individually about this.

There are also changes in the product portfolio for business customers: the national goods mail will become the "DHL small package" on January 1, 2025. The scope of services will be expanded by increasing the maximum shipment height from 5 cm to 8 cm. Also new is the liability up to 20 euros of goods value per shipment.

The price increases relate to national and international DHL parcel shipping by business customers and do not affect the DHL Express business or DHL parcel shipping by private customers. The new parcel prices for private customers will be communicated at a later date.

Source: [DHL Group](#)



Payment of digitized social benefits is possible at 56 post offices of Czech Post as part of a pilot project

11-10-2024

The Czech Post and the Labor Office of the Czech Republic launched a pilot project in the middle of this year, where citizens can apply for parental allowance, child allowance or housing allowance at 51 post offices. As of Monday, October 14, there are five more branches where it is possible to process digitized social benefits.

"The current wave involves expanding the possibility to use selected services of the Labor Office in five localities where there is no branch of that institution. Thus, clients do not have to go to the nearest town to the employment office, they can process digitalized social benefits directly at the post office," says Martina Ivanová, director of the Czech Post branch network.

Czech Post employees help interested parties submit an online application within the Jenda Client Zone, specifically applications for parental allowance, child allowance or

housing allowance. The pilot verification of this mutual cooperation started on June 3rd in Liberec and subsequently from July 1st at another 50 branches of the Czech Post in the Ústecký and Liberec Regions and the Vysočina Region

"České pošta branches serve as so-called "smart post offices". The Labor Office of the Czech Republic continues to provide advice, approval and payment of benefits," adds Daniel Krištof, Director General of the Labor Office.

The pilot project serves primarily to test whether the selected post offices are able to handle this agenda in terms of personnel and time, whether the IT systems of both entities work without problems and what is the potential for extending the service to other branches.

x.

Source: [Czech Post](#)



USO conditions change in Estonia as of November

07-10-2024

Main changes:

The new standard terms of service allow all shipments addressed to Estonia from abroad with a phone number or e - mail address to be sent to the machine without the recipient's consent / preference .

The storage deadlines for shipments have been harmonized , according to which the shipment is waiting for the recipient at the access point for 7 calendar days .

The requirements for mailboxes have also been updated . If the provision of postal services is difficult due to the technical issue and location of the mailbox , the service provider can apply the impossibility of delivery . This can be applied , for example , in

a situation where the mailbox is located in a flooded area in the middle of knee- deep water, or in situations where non -traditional solutions are used as a mailbox (a place in a tree line , a milk container in the corner of a shed , an open window of an old car, etc.).

A distinction is made between electronic and paper notifications that the service provider sends to the recipient about the shipment that has arrived , the first of which has a transmission speed of D+1 and the second D+3 (This means that if the shipment does not have an e- mail address or a telephone number , the speed of transmission of Form22 is going to be D+3 , i.e. the three-day delivery time applies).

Source: [Eesti Post](#)



Bpost reveals new stamp and parcel tariffs from 1 January 2025

25-10-2024

bpost will adjust its stamp and parcel tariffs on 1 January 2025 in a continued push to offset its rising costs due to inflation, higher payroll costs and decreasing mail volumes. These tariff adjustments are essential to maintain a high-quality postal service while safeguarding the economic viability of the business in the face of challenges on the postal market.

New stamp and parcel tariffs from 1 January 2025

- The tariff for Non Prior stamps (delivery within three working days) will rise to €1.53 for a loose stamp and €1.49 per stamp when buying a sheetlet of 10.
- The tariff for Prior stamps (delivery next working day) will be €2.37 for a loose stamp and €2.33 per stamp when buying a sheetlet of 5.
- The tariff for domestic and international parcels will also increase by an average of 2%.

Given growing inflation-linked pressures, an additional 3% increase may be applied in the course of 2025 if inflation outpaces the forecast.

International tariffs

- The tariff for standard mail within Europe will rise to €2.90 for a loose stamp and €2.78 per stamp when buying a sheetlet of 5 stamps.
- The tariff for mail to the rest of the

world will rise to €3.12 for a loose stamp and €3 per stamp when buying a sheetlet of 5 stamps.

Higher tariffs for parcels sent at the end of the year

A €1 surcharge per parcel will be applied in the peak parcel period between Black Friday and Christmas. This covers the extra costs incurred during this particularly busy period and encourages customers to send their parcels at other times to realize a better spread of the volume.

Solutions to cut shipping costs

The tariff adjustments will have no more than a modest impact on households. Most users will see an estimated increase of just 15-20 cents per month. That's because 85% of customers now prefer Non Prior stamps, with 99% buying 5- and 10-stamp sheetlets to secure the lowest tariff. The average price increase for 2025 for domestic and foreign mail and prepaid parcels will be around 4.8%.

bpost encourages customers to send parcels outside the peak period. If that is not an option, bpost offers a range of digital and other solutions to minimize costs:

- Online label printing at lower tariffs.
- Parcel delivery to one of 3,000 pick-up points across the country.

Source: [Bpost](#)

