

The POST Luxembourg Group is committed to a progressive and resolutely modern approach to social responsibility.

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The POST Luxembourg Group presents its 2016 non-financial report, the 5th consecutive, drafted for the fourth consecutive year according to the GRI-G4 (Global Reporting Initiative) requirements. The report incorporates POST Luxembourg as well as its subsidiaries EBRC S.A., Victor Buck Services S.A., Michel Greco S.A., Editus S.A. and InTech S.A.

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In both its content and form, the report is the outcome of a consultation process with key internal stakeholders (shareholders, directors, managers and employees) and external stakeholders (customers, suppliers and economic players). Over 500 people completed a questionnaire on topics covered by the new social responsibility acronym RESPECT (*Rentabilité-Employabilité-Sécurité-Produits-Ethique-Connaissances-Terre –* Profitability-Employability-Safety-Products-Ethics-Knowledge-Earth) and the national study entitled the '*Third Industrial Revolution Luxembourg*'.

In 2016, key achievements included reducing the overall accident rate in the workplace, zero complaints with regard to privacy or loss of data, welcoming nearly 600 trainees and students, reducing the carbon footprint of data centres, the entry into force of the supplier code of conduct, co-financing almost 1,500 mPass public transport cards as well as receiving the DGNB Platinum pre-certification for the new POST Luxembourg headquarters building at Luxembourg station. Objectives for 2017-2018 include pursuing employee training initiatives in terms of business and behavioural skills, preparing for the entry into force of the new European General Data Protection Regulation in May 2018, continuing efforts to digitalise customer support, developing responsible purchasing criteria and launching an eco-driving programme.

Claude Strasser, Managing Director of POST Luxembourg, stated: "The aim of our group of companies is to expand our activities while respecting our customers, employees and suppliers and, where possible, our natural environment. The POST Luxembourg Group is fully committed to a progressive and resolutely modern approach to social responsibility."

Valérie Ballouhey-Dauphin, POST Finance & CSR Director: "Social responsibility is a shared responsibility at all decision-making and operational levels, whether internally for our managers and employees or externally with respect to our customers and suppliers. Consequently, social responsibility also acts as a distinguishing factor for our group of companies."



The POST Luxembourg Group's 2016 non-financial report is available at <u>http://www.postgroup.lu</u> Source: POST Luxembourg