

## Signed, Sealed, Delivered: Royal Mail appointed by Shpock as new delivery partner

29-04-2021

Royal Mail has been appointed by Shpock - the mobile marketplace - as a delivery partner in the UK. As the UK's most trusted shipping provider, Royal Mail will now offer a range of convenient delivery services to Shpock users including label generation and improved tracking.

Shpock users can now benefit from a raft of new shipping options via Royal Mail's Click&Drop service. The appointment enables them to send items via a number of Royal Mail services including: Special Delivery Guaranteed and Royal Mail Signed For® plus both 1st and 2nd class postage. Until 30th May, Shpock users across the UK can also enjoy free doorstep collection via Royal Mail's Parcel Collect service.

As well as giving Shpock sellers even higher levels of convenience, the increased range of services will also provide peace of mind to buyers.

Royal Mail boasts a network of over 12,700 drop off points across the UK, making it easy for Shpock users to drop off their parcels for delivery. These locations include parcel postboxes, Royal Mail Customer Service Points and Post Offices. Shpock users will also be able to use Royal Mail's Parcel Collect service to have their parcels collected.

Launched in October 2020, Parcel Collect has enabled postmen and postwomen to collect parcels and returns from customers for a small fee while they carry out their daily round. As well as offering even higher levels of convenience, the move enables online

sellers and online shoppers to mail or return a pre-paid item by post from the comfort of their own home.

Esteve Jané, CEO at Shpock, said: "We are thrilled to be announcing Royal Mail as our latest delivery partner and excited to be working with such a renowned and well established service. We want to ensure shoppers feel confident that their items will be delivered safe and sound and we believe Royal Mail's reputation and longstanding history will give users, both new and existing, that peace of mind."

Nick Landon, Chief Commercial Officer at Royal Mail, said: "Shpock is helping people across the UK give second-hand items a new lease of life. We love to support the circular economy which has become even more important during the last year with so many stores closed for extended periods. This new partnership is a great opportunity for Royal Mail to help connect buyers and sellers in a really sustainable way through our trusted services - conveniently, securely and on time. As most items will be delivered on foot by our posties, there's no greener way to do it either."

Source: [Royal Mail Group](#)