

## NZ Post operating very close to normal

02-03-2022

Having already introduced a number of contingency measures to reduce the impact of Omicron, NZ Post is only seeing a minimal disruption to our delivery services.

Currently, NZ Post are delivering 9 out of 10 parcels on time, with some parcels delayed by 1 or 2 days. There are no restrictions on essential versus non-essential items, that can be sent through the NZ Post network.

“We prepared for this latest outbreak by increasing our capacity to deliver by bringing on more people. We also put in place plans to limit the impact of people being away from work, through careful case management and contact tracing,” NZ Post Chief Operating Officer Brendon Main says.

Main said he expected the situation to get

tougher as Omicron numbers rise but said valuable lessons have been learnt over the past two years of the pandemic.

“We knew a sustained Omicron outbreak would bring different challenges for NZ Post, so planning has been key to enable us to continue to operate and continue to play a critical role in connecting Kiwis.”

“We will continue to keep people updated at [www.nzpost.co.nz/COVID-19](http://www.nzpost.co.nz/COVID-19) and encourage our customers to visit the website in the first instance.”

Source: [NZ Post](#)