

## Swiss Post opens 100th My Post 24 terminal

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Since 9 March, the 100th Swiss Post My Post 24 terminal has been in operation. It is located by the branch at Frankenstrasse 1 in Berne-Bümpliz. The neighbourhood in the west of the city of Berne, which has now reached the size of a medium-sized city, will not only feature the 100th My Post 24 terminal, but will also have the biggest of its type. The terminal features 172 compartments, with 11,000 households in the nearby vicinity being able to take advantage of the service. Whether it's collecting or posting parcels and registered letters around the clock, placing shopping in the locker temporarily, or storing keys – the My Post 24 terminal from Swiss Post offers users more time flexibility: they can carry out some of their postal transactions around the

clock.

### 200 My Post 24 terminals by 2020

The chosen location directly by the branch is part of a new design: in future, customers will be able to collect parcels about which they have been notified directly from the My Post 24 terminal and will not have to worry about the branches opening times. By 2020, an additional 100 terminals will be installed throughout Switzerland. Moreover, terminals which have seen little use will be moved to busier locations. “We've analysed the My Post 24 terminal situation and have found that our customers closest to Swiss Post branches benefit most from this service”, says Thomas Baur, Head of PostalNetwork and Member of Executive Management at Swiss Post. Swiss Post has operated My Post 24 terminals since the end of 2013. With My Post 24, Swiss Post is adapting to changes in society and customer needs: more and more people are shopping online. On the other hand, they are less likely to be at home when the mail carrier comes past. Usage figures for the terminals are continuing to rise.

Source: [Swiss Post](#)