

## Royal-Mail-expands-parcel-locker-network

05-08-2024

Royal Mail is expanding its growing parcel lockers network through a new partnership with lockers provider YEEP!, giving customers more choice to make sending and receiving parcels as convenient as possible.

The agreement will give Royal Mail customers access to 1,000 more parcel lockers from January 2025, which will be available 24/7. YEEP!'s network will grow to 3,000 by the end of next year.

YEEP!'s lockers will expand the options available for Royal Mail customers to drop off their parcels in easier and more convenient ways. The partnership is an important part of Royal Mail's strategy to continue to make sending and receiving parcels as convenient as possible by adding more choice.

By early 2025, there will be over 21,000 locations where Royal Mail customers can send and receive parcels, including over 2,500 lockers, 11,500 Post Office branches, 5,000 Collect+ stores, 1,200 Royal Mail Customer Service Points and 1,200 parcel postboxes.

YEEP! launched the UK's first battery-powered parcel locker last year. Its lockers, supplied by kernTerminal, require no groundworks or wiring and can be easily installed within an hour. Its current network primarily covers London and the South East and is actively expanding across the UK, in locations where people live, travel, work and shop.

Nick Landon, Royal Mail's Chief Commercial Officer, said: "This partnership and our growing number of parcel lockers is an important part of Royal Mail's strategy to expand our options to make sending and

receiving parcels as convenient as possible. We are working hard to modernise and transform our business by offering a wider range of options to suit the busy lifestyles and changing needs of our customers across the UK.

"We are continually finding new ways to improve our services, including more online postage options through our website and app, 24/7 drop off at locations like our parcel postboxes, use of Collect+ stores and Post Offices, and collection from home through Royal Mail Parcel Collect."

Noël Shapton, YEEP! CEO / co-founder, said: "I am thrilled YEEP! is partnering with Royal Mail, helping to expand its parcel locker network, offering customers more choice in how they send and receive their parcels.

"This partnership marks a milestone for YEEP! as we continue in our journey to provide community-based lockers to customers across the whole of the UK.

"Our YEEP! parcel lockers provide a dense network located in the heart of communities, giving customers an easy and convenient way to collect and drop off their parcels 24/7."

There is increasing demand from customers for convenient ways to drop off parcels, with around 50% of all Royal Mail non-account sales now online. Locations such as convenience stores and lockers have become amongst the most common places people

choose to have parcels delivered outside their home. \*

\*According to the IMRG 2022/23 Home Delivery Review.

Source: [Royal Mail](#)

