

# International Post Corporation appoints new Chief Operations Officer

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Brussels, 19 September 2023 - International Post Corporation (IPC) announced today that Rudy Kwisthout has been appointed IPC Chief Operations Officer and will start his new function as of 1 October 2023. He will oversee the continuing operational development and performance improvement of cross-border services, driving posts' competitiveness in e-commerce markets. The COO will also support members in maintaining the delivery quality of international letter mail through mail sampling programmes that support the monitoring of delivery quality.



Programs and also took charge of operations in nine Asian countries. As FedEx SVP Planning and Engineering, for the past years, Rudy was responsible for Planning & Engineering in Europe, including Service Measurement & Improvement, Clearance engineering, Data Analytics, Program & Change Management, Fleet and Facility Maintenance, Properties, Real Estate and Sort infrastructure, Air and Road Network Planning and Field engineering.

Rudy Kwisthout says: "I am incredibly excited to join IPC in their efforts to support the global cross-border postal business. I am looking forward to leading IPC's solutions and services professionals and contributing to the success of the postal industry."

Holger Winklbauer, IPC Chief Executive Officer says: "Rudy's solid background in operations and logistics as well as his experience in supply chain management on international markets, will be a strong asset for IPC."

Rudy Kwisthout, a Dutch national, 30 years of experience in logistics which he gained through various functions in Europe and Asia, first for TNT and later for FedEx. At TNT, he was among others responsible for Global Networks Operations Processes and

Kwisthout holds a bachelor's degree in industrial engineering from the Avans University of Applied Sciences with a specialisation in logistics management. He also holds a Master in International Business from the EU Business School.

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## About International Post Corporation

International Post Corporation (IPC) is the leading service provider of the global postal industry that provides leadership by driving

service quality, interoperability and business-critical intelligence to support posts in defending existing business and expanding into new growth areas. It is a cooperative association of 26-member postal operators in Asia Pacific, Europe and North America. IPC's solutions and services are used by over 190 posts worldwide. Since 1989 IPC has set standards for upgrading quality and service performance and developed technological solutions that help members enhance service for international letters, packets and parcels. IPC engages in industry research, creates business-critical intelligence, provides a range

of platforms and programmes for member post CEOs and senior management to exchange best practices and discuss strategy. IPC also manages the system for incentive-based payments between postal operators.

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