

## New e-commerce hub opens at Singapore's Changi Airport

19-04-2017

A new e-commerce hub has gone into operation at Changi Airport to expand Singapore's strategic position as a regional distribution centre for online purchases.

A new e-commerce hub has gone into operation at Changi Airport to expand Singapore's strategic position as a regional distribution centre for online purchases. SATS Ltd. (SATS), which describes itself as Asia's leading provider of Gateway Services and Food Solutions, unveiled the new e-commerce AirHub last week at a ceremony officiated by Mr S Iswaran, Minister for Trade and Industry (Industry).

The \$21m facility, co-funded by the Civil Aviation Authority of Singapore (CAAS), enhances Changi's e-commerce mail sorting capability to support the growing e-commerce market. This new 6,000m<sup>2</sup> facility also

features new innovations that will improve productivity and enable airport workers to acquire new skills.

By deploying state-of-the-art technology, SATS has multiplied mailbag processing capacity by more than three times and streamlined the mail sortation process to deliver quicker turnaround for international eCommerce mail. Processing time is now reduced by 50%. At the same time, automation has provided opportunity for employee upskilling. SATS is currently the only ground handler in the region to operate such an automated airside facility.

Source: [CEP-Research](#)