

CTT reinforces its commitment to sustainability and becomes the exclusive partner for Natulim deliveries in Portugal

01-07-2025

CTT - Correios de Portugal has entered into a partnership with Natulim and is the exclusive distributor of the brand in Portugal. Based in Barcelona, Natulim is a range of biodegradable laundry detergent strips that are 100% plastic-free.

Since the brand prioritizes environmentally friendly practices, the logistics offered by CTT responds with cardboard packaging, reusing supplier boxes as filling and removing any plastic from the process.

“This collaboration is part of CTT’s development strategy of having standardized fulfillment solutions to support companies in their logistics processes and complemented by our distribution solutions. These services have been defined in a cross-cutting sustainability matrix at CTT, which has been investing in innovative solutions that contribute to reducing environmental impact throughout the entire logistics chain. By working with companies that share the same environmental values, such as Natulim, CTT reaffirms its role as an active agent in building a more conscious future”, highlights CTT’s Express and Logistics Director, Francisco Travassos.

For Natulim, this partnership with CTT “represents an important step in our mission to promote sustainability and reduce environmental impact. Working with a logistics partner that shares the same values of respect for the environment, whether through innovative solutions such as the use of cardboard packaging, the elimination of plastic in distribution processes, or the adoption of lockers and electric transport, is fundamental to our commitment to a greener

future. With this collaboration, we are able to not only guarantee efficient and safe delivery of our products throughout the country, but also contribute significantly to the reduction of CO2 emissions, aligning ourselves with our sustainability values, both in consumables and in logistics processes”.

Natulim operates on an e-commerce model with recurring shipments, but its marketing strategy also involves sending samples, so its volume and weight characteristics required an adaptation of the logistics operation to also ship via post.

CTT is currently an e-commerce logistics operator with a strong presence in Iberia, with a total of 25 automated distribution centres in Portugal and Spain, in addition to 3 centres dedicated to fulfilment activities. The combination of these top-of-the-range storage centres with an Iberian delivery network, supported by more than 4,000 vehicles, with the capacity to deliver throughout Iberia in just 24 hours, guarantees a strong competitiveness of services.

To cope with an increasingly larger and more complex operation, CTT has invested in expanding its logistics operations, currently having 50,000 square metres in Portugal dedicated to this area, divided between three locations: Benavente (30,000m²), Porto Alto (12,000m²) and Famões (8,000m²). These three spaces are fully equipped to offer

logistics services to our retail customers, regardless of their size.

In these facilities we receive goods; store and manage stocks; pick (selection of stored products to be packed); pack and customize orders; label, dispatch and tracking; the entire

reverse logistics process (returns) and also quality and inventory control.

With regular activity since August last year, Natulim ships around four thousand items per month.

Source: [CTT Portugal](#)



Royal Mail's Dog Awareness Week 2025: Almost 2,200 dog attacks on posties last year

30-06-2025

Royal Mail today announced that 2,197* dog attacks on its staff were reported over the past year, marking a 2% increase compared to the previous reporting period. The figure equates to an average of 42 attacks every week across the UK, with some leading to permanent and disabling injuries.

This year saw a reduction in attacks causing serious and significant injury to postal workers - but they are still unacceptably high. There were 74 significant injuries recorded in 2024/25 compared to the 82 reported in 2023/24 – a 10% reduction.

The figures have been released at the start of the 13th annual Dog Awareness Week, which will run from 30 June to 6 July and encourages responsible dog ownership. Royal Mail is appealing to dog owners to ensure they understand the often-devastating impact of dog attacks on postmen and postwomen and take proper measures to ensure their pets pose no threat to delivery postal workers through responsible dog ownership.

Highest-risk location was the S (Sheffield) postcode where 66 postal workers suffered dog attacks, followed by the PO (Portsmouth) postcode area with 60 attacks and the TN (Kent/Sussex/Surrey) postcode area third with 56 attacks. (See below for more details on the top 10 dog attack hot-spots.)

As in previous years, nearly half of dog attacks, 1,005 (46%), took place at the front door. A further 606 (28%) dog attacks took place in the garden, drive or yard. There were 183 (8%) attacks in the street or road.

There were 403 injuries suffered through the letterbox - accounting for 18% of attacks on postal workers. Letterbox attacks were the

subject of a 2020 High Court ruling that stated dog owners (or those in care of a dog) can be prosecuted if their pets have free access to the letterbox and cause injury to any delivery operative, whether the owner is at home or not.

Dog attacks on Royal Mail colleagues resulted in 2,700 days of absence in 2024/25 with the longest period of absence being 108 days.

There are approximately 13.5 million pet dogs in the UK, according to UK Pet Food's Pet Data Report 2024.

Lizz Lloyd, Health & Safety Director at Royal Mail, said: "Dog attacks remain one of the most significant safety risks faced by postal workers. In many cases, these incidents result in serious injuries, emotional distress, and time away from work. Royal Mail continues to call on the public to be vigilant and responsible by securing their pets before opening the door to receive mail or packages.

"We continue to invest in safety training and awareness campaigns for both employees and the public but emphasise that community cooperation is essential to reducing these incidents."

* Figures based on a comparable 52 week reporting period on the previous year.

Source: [International Distribution Services](#)

The digital revolution of Poczta Polska is accelerating. 22.7 million e-mails have already been sent

01-07-2025

The latest data from Poczta Polska show how dynamically the e-Delivery system is developing. Six months after the popularization of digital communication services, there are already over 1.4 million inboxes, and the number of parcels has reached a total of 22.7 million pieces - counting from the beginning of the service.

In total, more than 1.4 million delivery boxes have been set up since October 5, 2021 – almost 50,000 boxes for public entities and more than 1.3 million boxes for non-public entities. Of these, 64% were set up in 2025.

Since the service began, over 16.7 million items have been sent using the Universal Hybrid Service (PUH), and almost 6 million using the Public Registered Electronic Delivery Service (PURDE). Importantly, 85% of these items – almost 19.5 million items, including 5.8 million fully digital items and over 13.6 million hybrid items – were sent in the last six months.

PUH and PURDE

The Public Hybrid Service consists of sending, for example, by a state office or local government, an electronic message to a citizen, and then printing it out and traditionally delivering it by Poczta Polska - as the recipient has not yet registered in the e-Delivery system. The Public Registered Electronic Delivery Service, on the other hand, is fully digital and works when both the sender and the recipient are already using the system.

Another expansion of the system

From 1 July, the use of the e-Delivery system has become mandatory for those entrepreneurs registered in the Central

Registration and Information on Business (CEIDG) by the end of 2024 who make changes to their entry in the register after 30 June this year.

This is yet another expansion of the system. Since January 1 this year, the e-Delivery system has become a mandatory communication tool for offices and professions of public trust (e.g. attorneys, legal advisers, accountants, etc.), and since April 1, it has also covered entrepreneurs registered in the National Court Register.

The introduction of this requirement is part of a broader plan to digitize public services, aimed at increasing the efficiency and security of document exchange between institutions, citizens and businesses.

e-Referral service

The Polish Post also encourages the use of the e-Registered service. The difference between e-Delivery and e-Registered is that in e-Delivery one of the parties is always a public entity, and the service is free of charge for citizens and companies, among others. E-Registered is the same digital shipment, but between non-public entities, e.g. a company and a private person. Thanks to e-Registered, you can completely eliminate paper correspondence from your home or company.

E-Polecony allows you to send and receive a

letter anywhere and at any time, on any device. We save time and money - the shipment reaches the recipient in a few seconds and costs only PLN 1.79 net. Sending, pre-notification and delivery are confirmed by issuing evidence confirming the actions of the sender and recipient.

How to activate e-Referral?

The establishment of an Electronic Delivery Address (ADE) is possible after submitting an application for its assignment to the minister responsible for computerization. This can be done via the website gov.pl. After creating an account, all you need to do is activate the public delivery box (SD) and you can activate e-Registered . After accepting the regulations, a Qualified Delivery Box (SDK) is created and you can freely communicate electronically with other users of the e-Registered service.

The assignment of an address by the minister guarantees that we know exactly who we are corresponding with, because there is no possibility of impersonating another person. Each user who wants to use the service must authenticate, i.e. log in using an electronic identification means, e.g. a trusted profile.

Reliable system

Data from Poczta Polska show an important trend – a systematic decline in complaints submitted by customers regarding the implementation of PUH and PURDE services.

It is worth noting that the most common mistake made by customers when preparing a PUH shipment is failing to maintain the required margins in the PDF document – this error has recently accounted for up to 76% of all rejected shipments.

Source: [Poczta Polska](#)

Royal Mail launches Â£1 million apprenticeship levy gifting fund to help small businesses grow

02-07-2025

Royal Mail has today launched a £1 million small business apprenticeship levy gifting fund as part of a new set of commitments to support growth. The initiative comes as new figures show that a quarter of businesses are struggling to recruit skilled workers and the skills gap is one of the biggest barriers to growth.

The apprenticeship levy gifting fund is one of a number of commitments¹ Royal Mail is making to small businesses which are published in full today in a report by the British Chambers of Commerce (BCC) and Royal Mail titled [Small businesses: delivering growth for Britain](#).

The report includes the findings of in-depth research including a survey of more than 1,200 BCC members and supporting qualitative insight into what small businesses see as the biggest opportunities and barriers to growth.

Other key findings in the research include:

- More than a third (35%) of UK firms expect to grow in the next year, while 41% forecast 'business as usual' and 22% expect to downsize
- Four in 10 businesses (38%) see the UK domestic market as the biggest opportunity
- Online remains a key driver of growth for businesses – firms expect proportion of e-commerce sales to increase by 25%

The report also includes calls to Government² to provide targeted support to help small businesses reach their growth potential. The report and commitments form part of Royal Mail Means Business, a new campaign which aims to champion small businesses and the important role they play – from entrepreneurs and start-ups through to established companies with up to 250 employees.

A relaunched Small Business Hub contains advice and tailored content focused on fuelling growth, including simplifying and demystifying exporting, and providing more expert advice on topics businesses said they need help with as they expand into e-commerce and look to grow online sales.

Royal Mail's apprenticeship levy gifting fund is now open³. It is available to owners or employees of registered companies with up to 250 employees. The funding can be used to complete any Government registered apprenticeship course, which could include courses to upskill small businesses on traditional skills as well as help them to adopt new technologies such as AI to boost efficiency.

Source: [International Distribution Services](#)

CTT wins best Corporate Brands 2025 award

04-07-2025

CTT - Correios de Portugal was elected the best Corporate Brand at the Marketeer 2025 Awards, a distinction that reinforces its position as a reference corporate brand in Portugal, standing out for its solid values, digitalization and innovation in the field of mail and logistics.

This year's finalists were selected by Marketeer's editorial team and Editorial Board, based on the strategy, work and campaigns developed throughout 2024 in the areas of marketing, advertising and communication.

For João Sousa, Executive Director of CTT, “it is with great pride that CTT receives this award. This recognition reinforces our ongoing commitment to excellence, innovation and proximity to the Portuguese people. Thank you to everyone — employees, partners and customers — for being part of our history.”

The award validates the repositioning and

modernization of the CTT brand, which has gone from being a traditional postal company to a more diversified and digital group, with a strong presence in e-commerce and logistics, financial services and digital and sustainable solutions. Being recognized as the best Corporate Brand demonstrates that the CTT brand has been able to adapt to market challenges while maintaining the public's trust, its reputation and its history, which spans over 500 years.

The Marketeer Awards 2025 ceremony took place at the Convento do Beato, in Lisbon. This edition featured more than 250 finalists, in a total of 36 categories.

Source: [CTT Portugal Post](#)

Active Ants and Staci join forces to boost e-commerce in France

03-07-2025

Building on their successful collaboration in the UK, Germany, the Netherlands and Belgium, the two logistics experts, subsidiaries of bpostgroup, are now joining forces in France.

Active Ants, already present with four logistics centres in Europe totalling more than 62,000 m², dispatches 10 million e-commerce orders a year, and will be setting up in the Lyon region in September. On one of Staci's platforms, the Dutch subsidiary of bpostgroup will be supporting one of its existing customers in its expansion in France.

"Staci offers us a fantastic opportunity to launch our business in France, with a first customer that we are already supporting in two key markets: the UK and Belgium. We are proud to be extending this partnership here in France, alongside Staci", says Bram Blondé, CEO of Active Ants.

Placing logistics excellence at the heart of

e-commerce performance in France

Working alongside Active Ants, Staci will boost its responsiveness and efficiency to meet the growing demand from the French market. The alliance between Active Ants' mechanised solutions and Staci's customised digital, logistics and transport tools will optimise the experience of e-retailers.

"Staci and Active Ants share strong values and the same ambition: to design tailor-made solutions to continually improve the customer experience. Together, we are ready to place automated logistics excellence at the heart of e-commerce performance in France," concludes Thomas Mortier, CEO of Staci.

Source: [bpostgroup](https://www.bpostgroup.com)

DHL to deploy 1,000+ additional robots across UK Operations to support business growth in e-commerce and life sciences health care sector

09-07-2025

Until 2030, DHL's contract logistics business plans to significantly increase its scale in UK & Ireland as well as globally, with automation, robotics and digitalisation being a key enabler of this growth.

Milton Keynes - DHL Supply Chain today announces the investment of £550m (€637m) to expand its infrastructure and accelerate the rollout of automation across its customer operations in UK and Ireland, to support growing demand in the e-commerce and life sciences health care sectors.

The new investment builds on the €1bn already spent on automation by DHL Supply Chain over the last three years, with more than 3,200 digitalisation projects deployed across the UK & Ireland and EMEA. Until 2030, DHL's contract logistics business plans to significantly increase its scale in UK&I as well as globally, with automation, robotics and digitalisation being a key enabler of this growth.

Saul Resnick, CEO DHL Supply Chain UK & Ireland says, "Our investment reflects the growing opportunities across the UK market. Customers are increasingly recognising the benefits of digitalisation and, to date this year, we've already surpassed the number of deployments achieved last year. What's more, the integration of robotics and automation in customer operations is becoming more sophisticated, so customers are seeing greater benefits and faster ROI.

"This momentum is only possible with the right infrastructure and expertise in place, tailored to support high-growth industries like

e-commerce and healthcare. That's why we're investing for long-term impact, ensuring we are the go-to supply chain provider. The UK's new Trade Strategy reinforces this direction by supporting fast-growing sectors and enhancing access to global markets - priorities that closely align with our investment focus and customer needs."

Through strategic partnerships with technology companies, DHL is intensifying its commitment to go beyond classical vendor relationships to emphasise co-developing, testing, and scaling robotics solutions with leading innovators. This strategy has already resulted in more than 2,000 robots working collaboratively alongside our associates in the UK, Ireland and EMEA region. More than 750 Assisted Picking Robots from our strategic partners Locus Robotics and 6 River Systems are live across 18 sites in the region and DHL recently deployed the first Boston Dynamics Stretch Robot for container unloading in the UK. The Stretch robots have the ability to unload up to 700 boxes per hour, significantly reducing physical strain on warehouse colleagues and enhancing productivity in fast turnaround environments such as e-commerce.

Further supporting DHL Group's Strategy 2030, DHL will open a new DHL Health Logistics facility in Derby. The facility has been designed to support growth in the life

sciences and healthcare sector, which is projected to experience double digit growth in the UK over the next five years, driving demand for specialist logistics capabilities. Each site will feature cold chain and cleanroom facilities and will play a pivotal role in the wider DHL Health Logistics network, globally.

The investment plan reinforces the role of the UK as one of DHL Supply Chain's largest and most strategically significant regions. With long-standing trade and supply chain expertise, the UK has proven to be a resilient and adaptable logistics hub and plays a key role in global commerce as trade patterns continue to shift.

The announcement comes as the UK Government sets out its first Trade Strategy since leaving the EU - a timely backdrop that reflects a shared emphasis on strengthening global trade networks and supporting high-growth sectors, while aiming to unlock £5billion in new opportunities for British businesses. As the UK looks to strengthen its

position as a global trade leader, DHL's continued investment in automation and infrastructure in the UK and Ireland aligns with the strategy's focus on high-growth sectors and resilient, future-ready supply chains.

Tim Tetzlaff, Global Head of Digital Transformation, DHL Supply Chain, says, "At DHL, we're driving the next wave of automation, not as a one-size-fits-all approach but as a set of intelligent, adaptive technologies tailored to the specific needs of individual sectors. For e-commerce, for example, where the market is evolving and demand is growing, we're expanding our fulfilment capabilities to support that shift with automated solutions that significantly simplify high-volume operations. Meanwhile, in the growing life sciences sector, we're leveraging automation to respond faster to demand and manage complexity at scale with end-to-end visibility, amid a larger focus on patient-centric approaches and differentiated routes to market."

Source: [DHL group](#)

Poczta Polska has signed a new agreement with ZUS. Exceptional services for customers of branches in Greater Poland.

14-07-2025

Do you have an important matter to attend to at the ZUS (Social Insurance Institution), but would it take a long trip to get there? Now you can handle everything at a Polish Post office, at a special stand staffed by ZUS employees. A pilot program of this unique partnership is being launched in several towns across Greater Poland. If successful, the agreement may be extended.

" The main goal of this joint pilot program is to gauge our customers' interest in accessing ZUS services near their homes, " explains Lucyna Prygiel-Augustyniak, Regional Director of Poczta Polska's Western Network. The pilot begins in mid-July and will run until mid-August. Branches in the Poznań, metropolitan area will participate: Przemierowo, Granowo, Pniewy, Opalenica, and Puszczykowo.

What should the cooperation look like?

ZUS will open its stands at selected post offices – located at a considerable distance from the ZUS offices – at agreed hours and dates, where comprehensive customer service will be provided within the scope of services provided by this institution.

Customers in the publicly accessible part of the post office's operating room will have access to specially prepared stations, operated confidentially by ZUS employees and also offering the option of printing documents needed to handle the matter on site.

Poczta Polska has been working closely with the Social Insurance Institution (ZUS) for years, including in the delivery of pension and disability benefits and processing applications for various benefits. The agreement to create ZUS customer service desks at post offices is another such initiative, facilitating comprehensive customer service related to the social security system.

The network of branches is a strong advantage of the Post Office

Poczta Polska serves all citizens throughout the country. The company serves 15 million addresses, delivering 4 million parcels daily, and provides logistics, financial, and social services. Our network encompasses 7,600 post offices, with at least one in every commune. As part of the Transformation Plan implemented by the Poczta Polska Management Board since August of last year, numerous activities are being implemented to expand our offerings with new products and services, available both in offices and online.

Source: [Poczta Polska](#)

CTT Health Plan voted "Right Choice" by DECO Proteste

08-07-2025

The CTT Health Plan was named the "Right Choice" by DECO Proteste, a recognition that reinforces the quality, transparency, and value for money of our offering. This distinction is awarded based on a rigorous and independent analysis, taking into account criteria such as comprehensive coverage, ease of use, and user satisfaction.

In 2022, CTT partnered with Future Healthcare to launch the [CTT Health Plan](#), which provides access to a private medical network with more than 42,600 healthcare providers across the country.

With this plan, customers have access to a vast medical network and a range of assistance services at some of the most prestigious private hospitals nationwide, at prices lower than those charged for private healthcare, with no usage or age limits.

The CTT Health Plan offers numerous benefits and services: a private network with over 42,600 healthcare partners across the country; general and specialty clinic appointments for €35; free dental appointments within the preferred network; a doctor's home visit for just €15; free, scheduled video and teleconsultations at agreed-upon rates; an average savings of 40% on healthcare expenses, including

medical exams, surgeries, births, treatments, and hospitalizations; and benefits from over 4,000 wellness partners, including pharmacies, psychology consultations, and alternative medicine services.

There is also an area reserved for plan customers, which allows: Video consultation scheduling, appointment scheduling requests, information about healthcare providers and access to a virtual card.

The CTT Health Plan has no exclusions, usage limits, or waiting periods. To enjoy all the benefits, customers simply need to present their CTT Health card, either in physical or digital format, at all times at our partners.

The plan has a monthly fee of €5.90 for one beneficiary and can be extended to five more people, at an additional cost of €4.50 per person.

Source: [CTT Portugal Post](#)

Romanian Post continues investment in mobility and efficiency: purchase of vans for a modern and safe courier service

11-07-2025

The National Company "Poșta Română" continues its modernization strategy through a new significant investment in the vehicle fleet, aimed at increasing the efficiency of courier services and ensuring safer and faster transport. This initiative reflects the company's commitment to continuous adaptation to market needs and the accelerated pace of changes in the logistics sector.

The new stage of the modernization process involves the purchase, through financial leasing for a period of two years, of high-performance vehicles, which will benefit from CASCO policies valid for four years and RCA insurance for the first year.

The estimated value of the investment is 25,380,018 lei (excluding VAT) and includes:

- 24 trucks with a capacity of 18–20 tons;
- 12 18-ton trailers.

This acquisition is part of a broad program of

transformation and modernization of the company, complementing recent investments in IT equipment, automation solutions and the development of modern services, aligned with customer requirements and European standards.

Through this initiative, Poșta Română reconfirms its leading position on the postal and logistics services market in Romania, demonstrating a long-term vision oriented towards quality, safety and operational efficiency.

Source: [Posta Romana](#)

Australia Post welcomes increased penalties for dog attacks passed by SA Government

08-07-2025

Australia Post welcomes new South Australian legislation that introduces significantly tougher penalties for dog owners whose pets cause serious injury or harm to the public.

Under the strengthened reforms, South Australian dog owners could face fines of up to \$50,000 if their dog attacks a person after being subjected to a dangerous dog order. Fines up to \$25,000 will be issued for first offences. This follows Australia Post's recent announcement that more than 44 Posties a week are falling victim to a threatening dog – an average of nine per day².

Despite continued appeals to the public, recent Australia Post data revealed over 1,150 dog-related incidents were reported nationwide in the past six months. The growing frequency of parcel deliveries has led to almost 40% of dog incidents taking place on a customer's property – half of those when a front door is opened for a parcel delivery. Dog incidents occurring on the street account for 57% of all cases.

During this period, South Australia accounted for 60 dog-related incidents involving Posties, with the suburbs of Glynde, Lonsdale, Edinburgh North and Salisbury South identified as hotspots.

Australia Post General Manager Safety, Russell Munro, said the new legislation underscores the serious safety risks dogs can pose to team members and the public.

"We welcome these stronger penalties, which

send a clear message that dog attacks are serious and unacceptable.

"Our Posties deserve to feel safe while delivering for the community, and this legislation is a critical step in holding owners accountable and protecting frontline workers," Mr Munro said.

To help reduce the risk to team members, Australia Post is rolling out citronella spray to all Posties by the end of July. The water-based, non-harmful spray will serve as a last-resort safety tool in the event of an imminent dog attack.

In partnership with the South Australian Government, Australia Post also undertook a public awareness campaign in September 2024 delivering more than 310,000 personally addressed letters to dog owners across the state. The campaign provided information on responsible pet ownership and practical steps to prevent dog attacks on Posties and the broader community.

Australia Post continues to work with relevant state, territory and local governments to advocate for stronger animal management laws. More information on how to prevent dog-related incidents can be found here: <https://auspost.com.au/dog-safety>.

Source: [Australia Post](#)

Two-thirds of Germans are especially happy to receive a postcard

11-07-2025

There is a difference between receiving a fleeting greeting via messenger and a postcard that has traveled a long way and can be pinned up as a lasting memory.

Bonn - Summer vacation and travel = postcard time: The opinion research institute Forsa, on behalf of Deutsche Post, has found in a recent representative survey that 65 percent of the surveyed German citizens particularly enjoy receiving a traditional postcard as a vacation greeting. Three-quarters of respondents especially appreciate that someone thought of them and made an effort. Sixty-nine percent find postcards more personal than digital greetings. Nearly two-thirds value postcards most for the fact that they can be kept and, for example, pinned to the refrigerator. Following postcards in the Forsa ranking, with 61 percent, are WhatsApp and similar services. Thirty-seven percent enjoy phone calls, 18 percent appreciate greetings via social networks, and 16 percent prefer emails. Women are even more likely than men to be pleased by a postcard from vacation. In 2024, Deutsche Post transported a total of around 96 million postcards-both within Germany and to and from abroad. This volume is approximately on par with the previous year's levels.

Benjamin Rasch, Head of Product Management and Marketing at Deutsche Post, says: "Vacation and postcards go hand in hand. The current Forsa survey clearly shows this. It is further evidence that letters and postcards are still widely used despite advancing digitalization, especially when it comes to personal communication. We are very pleased that many citizens continue to send postcards from their vacations and are

delighted when one arrives in their mailbox. There is a difference between receiving a fleeting greeting via messenger and a postcard that has traveled a long way and can be pinned up as a lasting memory."

The top countries in postcard import and export

Traditionally, most postcards are written during vacation time. In 2024, the majority of postcards from abroad came from Austria, followed by Italy, Spain, France, and Switzerland. Regarding shipments from Germany to other countries, most postcards were sent to the USA, followed by Austria, the Netherlands, and Switzerland.

From a pricing perspective, sending a postcard in Germany is still inexpensive compared to international standards. At the beginning of the year, Deutsche Post raised the postage for domestic shipments to 95 cents and for international shipments to EUR1.25. In doing so, they standardized the prices for standard letters and postcards, as is already the case in most European countries. A look abroad shows that postage in many comparable European countries is more expensive: For example, sending a postcard abroad from Italy costs EUR1.35, from Spain EUR1.85, and from France EUR2.10.

Postcrossing: The world's largest postcard community celebrates 20 years

Postcards connect people worldwide. This is

evident from the successful free internet platform www.postcrossing.com, which allows users to receive and send postcards globally. It is celebrating its 20th anniversary this year. There are now over 800,000 "Postcrossers" in 209 countries, with around 65,000 members in Germany alone. This makes Germany one of the top five countries with the most "Postcrossers," following Russia, Taiwan, the USA, and China. The platform was launched in 2005, and since then, over 82 million international postcards have been sent through it. Participation is very simple: To write a card, one registers on postcrossing.com and is randomly assigned the address of another registered member. The sent card includes an identification code, which is confirmed by the recipient upon arrival. This way, participants can also receive

cards from other members.

On July 12 and 13, 2025, Postcrossing will celebrate its anniversary with the first international postcard fair at the Museum for Communication in Berlin. Postcrossers from around the world will attend and create a diverse program together. To mark the 20th anniversary of the platform, Deutsche Post will issue a special stamp.

As part of the Forsa survey, 1,003 individuals aged 18 and older were asked between June 26 and June 30, 2025, how they send vacation greetings, which types of vacation greetings they appreciate the most, and what they value most about postcards compared to digital vacation greetings.

Source: [DHL Group](#)



E-commerce drives postal revenue up in 2024

10-07-2025

“Preliminary 2024 results show a modest revenue growth of 2.1% for posts worldwide. Complete 2024 results as well as results for the first half of 2025 to be unveiled in the IPC Global Postal Industry Report, in November 2025

Brussels, 10 July 2025 – According to preliminary results published today by International Post Corporation (IPC), postal operators worldwide saw revenue increase by 2.1% on average in 2024 ⁽¹⁾, mainly driven by parcels.

Holger Winklbauer, CEO of IPC, commented on the results: *“Preliminary results show that posts’ efforts to increase efficiency while at the same time to capture the e-commerce growth, paid off. The overall economic uncertainty continues however to put pressure on posts and calls for posts to pursue their transformation.”*

regions) continue to constrain pricing flexibility and add burden, especially for legacy mail networks and in rural areas.

The industry is responding by diversifying services (e.g. financial services, logistics) and investing in automation and digital platforms to increase efficiencies and improve service. Rising cross-border online shopping is lifting parcel flows. Posts are expanding e-commerce services to capture this trend. In Asia Pacific, a growing middle class and urbanisation are driving parcel demand.

Energy and labour costs are high. Despite wage pressures and fuel prices, parcel unit prices have been under competitive pressure. Posts are introducing automation and optimising networks to contain costs.

The industry outlook is cautiously positive, though success will depend on managing costs and sustaining parcel momentum. Potential upside comes from further e-commerce acceleration and new service offerings (same-day delivery, digital/identity services).

The complete 2024 results will be presented in the IPC Global Postal Industry Report, which will be published in November 2025. The report will include a comprehensive and detailed review of the postal industry, covering over 50 postal operators worldwide and analysing key market trends. A publicly available summary, the IPC GPIR Key Findings, will also be published in November.

For more information on the IPC Global

While global letter mail volumes dropped, reflecting continuing digital substitution, parcel volumes are rebounding, with online shopping and cross-border e-commerce as key drivers. Regulatory obligations (universal service mandates, price caps in some

Postal Industry Report, please visit:
<http://www.ipc.be/services/markets-and-regulations/market-intelligence/global-postal-industry-report>.

(1) Averages for 2022 and 2023 are sourced from the IPC Global Postal Industry Report 2024 and are based on 49 posts. Averages for 2024 based on an unweighted mean of results of the following 32 posts: An Post,

bpostgroup, Canada Post, China Post, Correios Brasil, Correos, Correos de Chile, Croatian Post, CTT Portugal Post, DHL Group, Iceland Post, Japan Post, Latvian Post, Le Groupe La Poste, Lithuania Post, Magyar Posta, Omniva, Österreichische Post, Pos Indonesia, Pos Malaysia, POST Luxembourg, Posta Slovenije, Poste Italiane, Posten Bring, Posti, PostNL, PostNord, Slovenska Posta, Swiss Post, Thailand Post, Ukrposhta, United States Postal Service.

The Post Office's parcel robot has already sorted over 1 million parcels

07-07-2025

Vienna parcel logistics center becomes automation and innovation hub

It sorts and sorts and sorts: In less than a year, the "Robin" (short for ROBotic INduction) robot has processed more than a million parcels, significantly relieving its human colleagues of a physically demanding task. "Robin" is just the first step in a series of developments to transform the Vienna Parcel Logistics Center into an automation and innovation hub.

Peter Umundum, Deputy General Director, Board Member for Parcel & Logistics: "Our "Robin" robot has processed over a million parcels in less than a year. This is strong evidence of how far we have already put our automation strategy into practice. We are also using AutoUnloaders to unload trucks and automatic roll container tipper on a large scale. We are currently testing another robot arm for heavy parcels in Vienna, and the first autonomous industrial trucks will also be launched soon. Our Vienna Parcel Logistics Center is thus finally becoming an automation and innovation hub!"

MECHANICAL MUSCLE POWER WITH ARTIFICIAL INTELLIGENCE

"Robin" is a placement robot that can place up to 1,500 packages per hour on the input line of the small parts sorter. With the help of artificial intelligence (AI), "Robin" can better detect the size, weight, and position of a package in order to calculate the required lifting force.

An automatic roll container tipper and a connected singulation system supply the placement robot with small packages. At the end of the conveyor belt, an image of each package is taken and analyzed using algorithms for position, dimensions, orientation, shape, and packaging type. Based on these characteristics, "Robin" decides where to position the pneumatic gripper, how many suction cups to activate, and how much lifting force is required.

Source; [Österreichische Post AG](#)