

## NZ Post to open state of the art sorting centre and international gateway in Auckland

23-04-2024

NZ Post has opened its state-of-the-art processing centre and international gateway in Wiri, Auckland, with domestic parcels now being processed on site using world class technology. International parcels will follow when the Ministry for Primary Industries (MPI) and the New Zealand Customs Service (Customs) move into the site later in 2024.

NZ Post Chief Executive David Walsh says the Auckland Processing Centre (APC) has more capacity than any parcel sorting facility previously seen in New Zealand. "NZ Post is evolving to meet the needs of New Zealanders. This is a generational investment to ensure the ongoing success of NZ Post."

"We are investing to meet the expected long-term growth in domestic and international eCommerce, as we continue to evolve to meet the future needs and growth ambitions of our customers. Our unmatched delivery network will allow NZ Post to manage the transition to a commercially sustainable mail delivery service as we progress our strategy toward a single network for mail and courier delivery."

"Our new 30,000sqm hub of international and national processing will bring together NZ Post, Customs and MPI on one site, continuing our long working relationship with both agencies. The APC is bigger than four rugby fields, and capable of processing more than 30,000 parcels per hour at peak capacity. We've also invested heavily in better technology, which means better accuracy and more visibility of where parcels are in our network, removing manual handling and sorting," says Walsh.

NZ Post General Manager Processing and Automation Marie Watson says the new site will run an automated processing operation for domestic parcels, packets, small packets, international inbound and outbound parcels.

"This site is the third to open under NZ Post's \$200m investment in parcel processing infrastructure, with the Wellington Super Depot and the Southern Operations Centre upgrade both opening in 2022."

"With six sorters on multiple levels, the APC more than doubles our current processing capacity per hour from the previous Auckland Operations Centre – from 13,000 to 30,000 at peak capacity. It's

an impressive multi-story site, and the integration with international product under one roof sets it apart from anything seen before. The APC is a key part of our aim to increase our parcel processing capacity to 190 million items per year by 2033."

"We're proud to continue to work with Customs and MPI and to co-locate with these agencies on site later in 2024. With MPI and Customs also located within APC, parcels will be processed and shipped directly to the airport via our hydrogen truck meaning less handling and transport requirements," says Watson.

Biosecurity New Zealand Deputy Director-General Stuart Anderson says "new screening technology and enhanced processes at the APC for identifying biosecurity threats will reduce the chance of foreign pests and diseases arriving in New Zealand with international parcels and other mail items. The centre will put New Zealand in a strong position to respond to expected rising volumes of international mail and parcels, and changing biosecurity threats in the future."

Customs Deputy Comptroller Operations Bill Perry says "the project initiative, which reaches a key milestone today, enabled both government agencies to work in collaboration with NZ Post for the construction of a purpose-built automated facility. Customs is looking forward to the move, with access to new technology and data tools, which will help enhance our ability to be more effective and efficient when identifying border threats while allowing legitimate mail and parcel items to flow through more quickly."

The APC has been designed with sustainability at its core. Rated a NZGBC five-star Green Star Rating, APC includes equipment built from recycled materials and chutes made from bamboo. Day-to-day practices were also approached with sustainability in mind, with the use of electric forklifts and all of APC's soft-plastic waste to be redistributed for recycling.

Source: [NZ Post](#)

## En route to carbon-free road freight transport: DHL Freight introduces fully electric tractor-trailers from Mercedes-Benz Trucks

23-04-2024

At the beginning of April, DHL Freight put its first fully electric tractor-trailers from Mercedes-Benz Trucks into service. Effective immediately, the eActros 300 vehicles are being deployed for delivery and distribution transport at the Koblenz and Hagen sites. The truck stationed in Hagen makes transport more sustainable on round trips between the DHL branch and the Mercedes-Benz plant in Kassel, a Daimler Truck location. The second eActros 300 truck makes carbon-free deliveries to customers in the Koblenz area. With a maximum weight of 19 metric tons, these are DHL Freight's first heavy battery electric tractor-trailers in Germany. In line with the Group's sustainability strategy, the plan is to increase the share of electric vehicles in the delivery fleet to 60% and that of sustainable fuels within the DHL Group to more than 30%.

"While we always emphasize that decarbonizing transport requires the efforts of all players involved, it is something special when customers themselves supply the technology to reduce greenhouse gas emissions. We are delighted about the partnership with Mercedes-Benz Trucks, which sees both partners taking another step toward attaining their sustainability targets," says Dr. Thomas Vogel, CEO DACH, UK & IE DHL Freight.

The vehicles are eActros 300 tractor-trailers that are each powered by two electric engines with a peak output of up to 400 kW. The trucks have a range of approximately 220 kilometers and, depending on the charging infrastructure, the battery can be recharged from 20% to 80% in about one hour and 15 minutes at a charging capacity of up to 160 kW.

"Our fully electric eActros 300 tractor-trailers are specially designed for regional distribution transport and are already capable of

performing a wide range of conventional truck operations. We are pleased that the eActros 300 is now also helping to make local road freight transport carbon-free in our own site delivery operations," explains Oliver Berger, network strategy and sustainability manager in Inbound Logistics at Mercedes-Benz Trucks.

DHL is testing and implementing various technological solutions as part of its drive towards more sustainable road freight transport, as no drive type so far has conclusively asserted itself, particularly for long distances. In addition to the fully electric tractor-trailers, for example, DHL Freight recently began operating a hydrogen truck from the commercial vehicle maker Paul Nutzfahrzeuge GmbH. The aim is to not just identify the right engine mix, but also influentially drive the transition to more sustainability in industry.

Source: [DHL Group](#)

## Posti strengthens its sustainability know-how with new experts

25-04-2024

Posti has strengthened its sustainability know-how with three new experts. The changing regulatory environment and the rapidly growing need for data collection and reporting, as well as the role of sustainability as part of companies' social position, pose new needs that can now be better met with expertise. In addition, cooperation between Posti's Sustainability and Public Affairs team and the Group's Finance team is further deepening.

Silla Reiman, MSc in Economics, has been appointed Sustainability Specialist and will work specifically on Posti's environmental and climate work. Silla is also involved in the development of both the company's sustainability reporting and the customers' emissions reporting. Silla has previously worked as a sustainability consultant, with a particular focus on emissions accounting and climate targets and roadmaps. In addition, Silla has experience in a number of sustainability reporting frameworks and assurance of sustainability data.

"It is great to be able to contribute in a concrete way to sustainability work in a pioneering company like Posti and in an industry where sustainability work can genuinely create broad impact," says Silla Reiman.

Hanna Kumpulainen, M.Soc.Sc., who has spent the last six months as a sustainability expert trainee at Posti, has been appointed Sustainability Specialist for a fixed term. She will focus in particular on promoting Posti's CSRD roadmap, sustainability and corporate social responsibility reporting and advancing Posti's sustainability objectives in the Baltic operations. In addition, Hanna supports Posti's public affairs and advocacy work. Hanna has previously worked at the Ministry for Foreign Affairs and at the legal department of Nike EMEA headquarters with experience among others in commercial law, contracting and regulatory advocacy.

"Posti is a pioneer in sustainability work and a major Finnish employer with ambitious goals for the climate, people and society.

It is a great pleasure to continue working at Posti at this very exciting time, when sustainability regulation is evolving and the implementation of new requirements is in full swing," says Hanna Kumpulainen.

Hanna Kuusela, MSc in Economics, has been appointed Sustainability Reporting Manager in the Group Finance team. The EU's Corporate Sustainability Reporting Directive (CSRD) introduces new requirements for companies to report on sustainability as part of the Board of Directors Report, with the aim of bringing the quality of information to the same level as financial information. Hanna coordinates the implementation of the related legislation at Group level. Hanna has experience in group accounting at Outokumpu and sustainability consulting at KPMG, as well as in developing sustainability data in the financial sector and in various start-ups.

"Although CSRD is a reporting directive, its aim is to steer finance and thus companies increasingly towards sustainable business. In this work, it is therefore important not only to develop the reporting and quality of sustainability data, but also to make visible the essential issues for which we need to have clear responsibilities, strategy, metrics and targets," says Hanna Kuusela.

Silla Reiman and Hanna Kumpulainen report to Anna Storm, Posti's Director of Sustainability and Corporate Relations. Hanna Kuusela reports to Group Financial Controller Erika Maanpää.

Source: [Posti](#)

## DHL Group gets off to a solid start in 2024

07-05-2024

The logistics company DHL Group got off to a solid start to the new fiscal year in 2024. As expected, there was no significant upturn in the global economy in the first quarter of 2024. Despite these conditions, the Group generated revenue of EUR 20.3 billion (Q1 2023: EUR 20.9 billion). As anticipated, the operating profit (EBIT) of EUR 1.3 billion was below the previous year's level (Q1 2023: EUR 1.6 billion) but exceeded the same period of the pre-pandemic year 2019 (Q1 2019: EUR 1.2 billion).

### Measures to safeguard earnings and cash flow show an impact

DHL Group had already anticipated the slowdown in global economic momentum in 2022 and successfully introduced appropriate measures to safeguard earnings and cash flow. These measures include consistent capacity and cost management as well as price adjustments. In the first quarter of 2024, gross investments (capex) amounted to EUR 483 million (Q1 2023: EUR 569 million).

The Group continued to make targeted investments in the quality of its services and in structural growth trends such as omnishoring, e-commerce, sustainability and digitalization. Free cash flow was EUR 608 million (Q1 2023: EUR 983 million; Q1 2019: EUR -256 million).

In total, DHL Group generated consolidated net profit after non-controlling interests of EUR 743 million in the first three months of 2024 (Q1 2023: EUR 911 million). In the same period, basic earnings per share amounted to EUR 0.63 after EUR 0.76 in the first quarter of 2023.

### Group confirms forecast for 2024

As expected, a broad and dynamic economic upturn failed to materialize in the first three months of the year. DHL Group continues to expect more positive global economic momentum in the second half of 2024. Overall, the Group confirms its forecast for the 2024 fiscal year and expects EBIT of between EUR 6.0 billion and EUR 6.6 billion and free cash flow excluding acquisitions and divestments of around EUR 3.0 billion.

In its medium-term forecast for 2026, DHL Group continues to expect operating profit of between EUR 7.5 billion and EUR 8.5 billion.

**Express:** Continued focus on revenue and cost management  
At Express, the expected continued weak demand led to a slight decline in shipment volumes. The division is countering the sluggish market environment with productivity improvements, network optimizations and effective yield and cost management.

Source: [DHL Group](#)

## Swedish NRA concerned for letter delivery costs and quality of service

23-04-2024

It is becoming more and more expensive to distribute letters. This is shown in the Swedish Post and Telecommunications Board's (PTS) report Swedish postal market 2024. If no changes are made, it may become challenging in the coming years to maintain the universal postal service to a good quality throughout the country.

Today, PTS publishes the report Swedish postal market 2024, which is a review of developments in areas such as competition, service and quality as well as volumes.

### More expensive to deliver letters when volumes drop

This year's report shows that letter volumes continue to decrease. In 2023, close to 1.2 billion letters were distributed. This was a decrease of 12 percent compared to the previous year.

Since 2000, two out of three physical letters have been replaced with digital communication, and PTS estimates that the decline will continue at a rapid pace.

As the volumes decrease, so does the unit cost of distributing letters, within the framework of the universal postal service. And even if Postnord has raised the postage, it is not enough to compensate for the reduced volumes.

- There will be major challenges in providing the universal postal service if nothing is done, says Emma Maraschin, head of the PTS unit for postal issues.

- It is partly about changes in the regulations, such as how quickly the letter must be delivered and how far from the home, but also about the fact that we users may have to pay more for a functioning postal service. It is reasonable that we users pay for what it costs to send a letter in order for the service to maintain a good quality and for the letter to be delivered on time.

### Continued quality issues

The report also shows that Postnord has not lived up to the existing quality requirements. During the year, Postnord delivered 93.1 percent of the letters on time, while the requirement is that at least 95 percent of domestic letters submitted for two-day forwarding before the latest submission deadline must have been delivered within two working days.

2023 was the second year in a row that Postnord did not meet the requirements at the national level.

- It is very serious if people cannot trust the postal service. Even if the circumstances are difficult, the postal operator must cherish its customer promise and ensure that the quality requirements are met to meet the needs of the users. PTS will continue to monitor developments and that Postnord lives up to the requirements, says Emma Maraschin.

[Swedish postal market 2024](#)

Source: [PTS](#)

## Introducing the Albert Jackson Processing Centre: Designed and built for the future of ecommerce

24-04-2024

Located in northeast Toronto, this 585,000 square-foot sorting facility is our largest parcel plant, with nearly eight kilometres of conveyors and the capacity to process more than one million packages a day. It can sort items to more than 300 Canada Post facilities - more than twice as many as our Gateway facility in Mississauga. This critical hub will strengthen our national network to help us deliver the consistent and reliable service you depend on.

### Canada's largest zero-carbon facility

But that's not all. The Albert Jackson Processing Centre is our first net-zero carbon building and leads the way as the largest industrial project in Canada with the Zero Carbon Building Standard designation. It's part of our commitment to help you and your customers make sustainable shipping choices and a key milestone on our path toward net-zero greenhouse gas emissions by 2050.

While the Albert Jackson Processing Centre was built with the future in mind, its name pays respect to the past. The facility was named after Albert Jackson, who is believed to be the first Black letter carrier in Canada.

Through the Albert Jackson Processing Centre, we're redefining what it means to deliver – and we're just getting started.

Source: [Canada Post](#)

Looking ahead while paying respect to the past

## German e-commerce makes hopeful start to 2024

24-04-2024

E-commerce in Germany has made a hopeful start to this year, with online sales of physical goods stabilising in comparison to last year's heavy drop due to weak consumer spending, according to new figures from the Bevh e-commerce association.

In 2023, revenues from online sales of goods slumped by 11.8% to €79.7 billion from €90.4 billion in the previous year, according to the association's continuous survey of 40,000 Germans (aged 14+) regarding their online spending. This left e-commerce at about 10.2% of total retail sales in Germany compared to 11.8% in 2022.

In the first three months of this year, online sales of goods declined by a further 2.6% to €18.9 billion, compared to €19.4 billion in the first quarter of 2022, according to Bevh figures released earlier this month. In contrast, revenues from digital products such as travel and tickets grew by 14.6% to €2.7 billion.

### Transition year

"The lean period in the retail sector is still continuing, but consumers' willingness to save is slowly being exhausted," commented Martin Groß-Albenhausen, deputy director of Bevh.

"Even though it is still too early to speak of a return to growth, for online retail we are in an important transition year out of the consumption crisis," he underlined.

Source: [CEP-Research](#)

## New CLA for PostNL's mail deliverers signed

24-04-2024

Improved employment conditions and pay increase of 19% minimum

The Hague, the Netherlands, 23 April 2024 – PostNL and the memberships of trade unions BVPP and CNV have signed a new collective labour agreement (CLA) covering some 15,000 mail deliverers. The new CLA runs from 1 January 2024 through 31 December 2025. Mail deliverers are looking at improved employment conditions and a pay rise of at least 19%.

### Rising pay and improved employee benefits

A key element of the new CLA is the new pay structure. This reflects the work experience built up by mail deliverers and the increase in the legal minimum wage. It has five scales: the longer people have been working as mail deliverers, the higher their wages. There will be multiple pay increases in the course of the new CLA, the first of which – the legally required raise of 9.9% – came into force on 1 January 2024, while the last will take effect on 1 July 2025. By that date, pay will have added between 19% and 25% relative to 31 December 2023.

In addition to these pay rises, other agreements include higher pay for 16- and 17-year-olds, an end to youth wages from age 18, a

bonus payment for mentors, higher bike allowances and monthly payment of the holiday allowance for new mail deliverers.

### Future of the postal service in the Netherlands

Maurice Unck, Director of Mail in the Netherlands at PostNL, said: "Mail deliverers play a vital role in our society. The new CLA makes this part-time job more attractive and reflects appreciation for the work our mail deliverers do. The postal service in the Netherlands faces major challenges because of changing consumer needs, declining postal volumes and rising costs. Our responsibility is to strike the right balance between our appreciation for our people and keeping the postal service accessible across the country."

PostNL is doing everything in its power to keep mail accessible, reliable and affordable. On 26 February 2024, it announced it is looking to change from delivering within 24 hours to two days, to reflect changing customer and consumer needs. This will require a change to postal laws for PostNL to be able to further adjust its network and so keep the postal service future-proof and financially healthy.

Source: [PostNL](#)



## FedEx Express and Zonos team up for EU/UK customs transparency

23-04-2024

FedEx Express has teamed up with cross-border tech firm Zonos to help expedite the customs clearance process for UK and EU retailers and eliminate unexpected charges and shipping delays for customers.

The partnership, which aims to significantly enhance the global online shopping experience, will see FedEx leverage Zonos's cross-border technology to create transparency on customs processes and charges. According to FedEx Express, the alliance will enable UK and EU retailers to expand their market reach confidently and easily while ensuring customer satisfaction through timely and transparent delivery processes.

### Automated solutions

Zonos' automated solutions inform shoppers of the total cost of their purchases, allowing them to pay all duties, taxes, and fees at checkout. This approach ensures packages are shipped fully prepaid.

Source: [CEP-Research](#)



## Posten Bring hits key locker network milestones in Norway and Sweden

23-04-2024

Postal and logistics group Posten Bring has celebrated hitting two key milestones in the roll out of its locker network in the Nordics, with 6,000 machines now available in Norway and a further 800 installed in Sweden, with more lockers due to be deployed soon.

In Norway, Posten has rolled out 6,000 self-service parcel lockers at 2,000 locations across the country. Today, its parcel lockers can be found from Lindesnes in the south to Longyearbyen in the north, making the group's Norwegian parcel locker network the longest in Europe at 2,300km in distance.

Bring, meanwhile, has deployed 800 parcel boxes in Sweden, with 23 new locations on the cards thanks to a new agreement with real estate firm Wählin Fastigheter.

### The Posten network

Posten deployed its first parcel locker in early 2020 in cooperation with locker manufacturer Swipbox. Since then, both the popularity and usage of the lockers have "exceeded all expectations," said Thomas Støkken, Executive Vice President for e-commerce and logistics at Posten Bring.

Source: [CEP-Research](#)

## Alibaba.com launches SME-focused B2B logistics marketplace in the US

24-04-2024

Chinese B2B e-commerce platform Alibaba.com has announced the launch of its new Logistics Marketplace in the US, which has been developed to reshape how SMEs manage their supply chain strategies.

The marketplace provides SMEs with access to pre-vetted affordable and customizable logistics services to streamline their supply chains and gain global reach with greater ease, Alibaba noted.

The platform, which offers support for online logistics orders to 46 markets, also enables SMEs to identify solutions tailored to their individual logistics demands and enables them to navigate the global marketplace with fewer of the traditional hurdles.

### **"Streamlined access"**

"With the launch of the Alibaba.com Logistics Marketplace for US buyers, we've transformed a previously lengthy, complicated process, streamlining access to a marketplace of pre-vetted logistics service providers," said Yikun Shao, Head of Supply Chain for Alibaba.com's North America business.

Source: [CEP-Research](#)

## **bpost has entered into an agreement with Flemish newspaper publishers on the delivery of newspapers from 1 July 2024. For the distribution of periodicals, bpost launches a commercial offering**

26-04-2024

Thanks to this agreement bpost is able to safeguard the jobs of its employees on open ended contracts in Flanders. Discussions with French-speaking publishers continue. In addition, bpost presented its new magazine offer to BIPT/IBPT this month.

On 12 December last, the government decided to end the concession for newspaper and magazine deliveries, introducing a six-month transition period between 1 January and 30 June 2024. Following this announcement bpost has worked hard to develop a new commercial service offer for newspaper and magazine deliveries from 1 July. The company entered into discussions with publishers with the aim of proposing an attractive, high-quality service while retaining the highest possible volume.

Today, Flemish publishers and bpost reached an agreement on further cooperation in the coming years. This agreement allows bpost to avoid a social shock and achieve a soft transition to a different distribution model from 2025.

bpost has made every effort to convince the publishers with a competitive offer for the provision of a high-quality service. Concretely, this means that bpost plans a gradual transfer of newspaper volumes to its subsidiary AMP as of 2025. AMP will work with subcontractors employing permanent staff for the distribution of newspapers. The agreement covers a volume equivalent to +/- 75% of the current volume delivered by bpost.

bpost services will also have to be gradually adapted to the continual reduction of newspaper and mail volumes. The reduction of these volumes, which cannot be completely offset by increasing parcel volumes, shows that bpost needs to increasingly adapt to the current context. This is essential for the continuity of the Belgian business and to avoid social consequences going forward.

These two measures mean that bpost is able to safeguard the jobs

of employees on open ended contracts in Flanders.

Discussions continue with French-speaking newspaper publishers. Here again, the aims are to retain the highest possible newspaper volume, avoid social consequences and safeguard the jobs of employees on open ended contracts.

New service offer for magazine deliveries

In order to meet the diverse requirements of the various organizations issuing periodicals (including commercial companies and NGOs), bpost has developed a new delivery service offer, that is in line with the universal postal service obligations and that takes into account the needs of the customers. The goal of the new service offer is to safeguard the continuity of the business, with due consideration for the specifics of the Belgian media landscape.

Customer visits have already been scheduled from earlier this week. The offer will be available online on the bpost website early May.

Chris Peeters, CEO bpostgroup: "Our goal was to find the right balance between safeguarding the continuity and high quality of the service, on the one hand, and meeting the price expectations of publishers, on the other. This agreement provides a clear solution for the editors and colleagues in Flanders. Discussions continue with French-speaking publishers to also reach an agreement with them."

Source: [bpost](https://www.bpost.be)

## IPC certifies Barcelona- Office of Exchange

25-04-2024

On 25 April 2024, IPC CEO, Holger Winklbauer, handed over an IPC Certificate of Excellence in the management and processing of international priority products to Olga García, Correos Chief Operations Officer for the Office of Exchange at the Josep Tarradellas Barcelona-El Prat airport, which now holds a Certificate of Excellence until February 2027.

The IPC Certification of Excellence in the Management and Processing of International Priority Products has already existed for almost 25 years, becoming an essential instrument to measure the quality of the international postal service. Today, we have a total of 29 offices of exchange with a valid Certificate of Excellence.



## Royal Mail announces additional action to protect customers and tackle counterfeit stamps

29-04-2024

Royal Mail has today announced a new package of measures to protect customers and tackle counterfeit stamps. Since the introduction of barcoded stamps, Royal Mail has seen counterfeit stamps in its network reduce by around 90%. This is due to the added security measures, active detection and partnerships with online marketplaces, retailers, law enforcement and trading standards. As a result of this activity, counterfeit stamps now account for a fraction of a percent of the c.450 million stamps used in the UK each year.

The company is now taking additional steps to help to build customer confidence, while maintaining pressure on the criminals who seek to profit from mass producing counterfeit stamps. These include:

The development of a new counterfeit stamp scanner in the Royal Mail app: Customers will be able to scan stamp barcodes and check for themselves whether it is a recognised counterfeit stamp. The stamp scanner enhancement is in development and will be added to the Royal Mail app which has already been downloaded to more than 14 million phones.

The introduction of a new, independent, stamp expert in addition to Royal Mail's highly trained team of specialists: The independent expert will verify whether a stamp is genuine as part of Royal Mail's escalation process for customer complaints. The decision will be fully independent of Royal Mail and the judgement binding.

Increased partnership working with retailers and online marketplaces to jointly stop the sale of counterfeit stamps. Increased activity to raise public awareness about counterfeit stamps, including revised guidance and advice to help customers protect themselves. Customers can find advice and report cases of the sale of counterfeit stamps online or in stores at the new dedicated section of the Royal Mail website: [www.royalmail.com/counterfeitstamps](http://www.royalmail.com/counterfeitstamps).

Whilst the new counterfeit stamp scanner is in development, Royal Mail will temporarily pause the collection of the surcharge for recipients until the app is fully deployed. During this intervening period, stickers will be applied to items to advise the recipient that the stamp used has scanned as counterfeit.

At the same time, Royal Mail will increase efforts to charge the sender of items posted with a counterfeit stamp, rather than the recipient, wherever possible.

### Action to tackle counterfeit stamps at source

Working with law enforcement agencies, Royal Mail has seized 1.5 million counterfeit stamps stopping these from entering the supply chain and helped to take down thousands of listings selling counterfeit stamps online. Royal Mail also conducts test purchases in hotspot areas where customers have reported suspected sales of counterfeit stamps. Royal Mail will continue to work with law enforcement agencies to disrupt the manufacture and wholesale distribution of counterfeit stamps and to prevent such stamps entering the market.

Nick Landon, Chief Commercial Officer, said: "The combination of new barcoded stamps with added security features and Royal Mail actively working with retailers, online marketplaces and law enforcement authorities, has led to a 90% reduction in counterfeit stamps.

"We want our customers to buy stamps with confidence and always recommend that customers only purchase stamps from Post Offices and other reputable High Street retailers, and not to buy stamps online – unless from the official Royal Mail shop."

Source: [Royal Mail](https://www.royalmail.com/counterfeitstamps)



## NZ Post give free domestic courier services to 13 Kiwi charities

29-04-2024

Thirteen deserving charities and organisations have been given one year's worth of free domestic courier services as part of NZ Post's Delivering for Good programme - with the public now invited to vote for the charity they wish to see receive an extra year of free courier services.

The People's Choice vote opens today and closes on Sunday 19 May. Voting can be done via the Delivering for Good website. The winner will be announced the following week.

"We are so proud to be able to support deserving charities from around Aotearoa New Zealand in providing free domestic courier services and know that thousands of Kiwis will again benefit from our Delivering for Good programme," NZ Post Group Sustainability Manager Dawn Baggaley says.

"Now it's up to the public to go online and vote for one of the 13 to receive another year's worth of free services and help the winning charity save even more money they would have normally spent on

postage and courier services."

Dawn said to date over 87,000 parcels have been sent since the programme started in 2021.

"Our Delivering for Good initiative is part of NZ Post's social sustainability programme and allows charities and social enterprises to channel funds otherwise spent on couriers into expanding their services for the communities they support.

"For us, delivering for New Zealand also means supporting the neighbourhoods and communities where we live and work."

Source: [NZ Post](#)

## PostNL reports Q1 2024 results

06-05-2024

Herna Verhagen, CEO of PostNL, said: "We are making steady progress on the strategic actions that we announced in February and keep on adjusting our operations and offerings to adapt to changing market circumstances. In the first quarter we operated in a challenging environment with rising costs, mainly labour-related. In line with expectations, the result came in below last year.

"The combination of the ongoing severe decline in mail volumes and a further shift toward non-24 hour mail services, along with high labour costs, has led to a negative performance by Mail in the Netherlands. This underpins the urgent need for transformation. We aim to adjust the service level for standard mail to delivery within two days, moving towards three days over time, aligning with our customers' and consumers' needs. To achieve this, a modification in postal regulation is needed. The Minister of Economic Affairs is in the lead of this process. Our efforts to fill the vacancies for mail deliverers are showing good progress and will contribute to enhancing delivery quality. We are committed to keeping the postal service in the Netherlands reliable, accessible and affordable, providing job security to thousands of people.

"At Parcels, overall volumes grew, trending towards our full year growth projections. Domestic volumes resumed growth, and volumes from international customers have increased significantly, leading to a continuation of the shift to a less favourable mix. As

expected, ongoing organic cost increases put pressure on our results. We are gaining momentum on our strategic actions to better balance volume and value and these will start contributing to our results in the course of 2024. Concrete steps are currently being taken to rationalise our products and services portfolio. We are committed to sustainable growth and recently added to our network a state-of-the-art sorting facility equipped with innovative solar energy storage.

"We are confident in the long-term growth potential of the e-commerce market, driven by online penetration and assuming improving economic conditions. Taking into account the developments in Q1 and the still volatile geopolitical and economic environment, we confirm our 2024 outlook for normalised EBIT between €80 million and €110 million and free cash flow of between €0 and €40 million."

Source: [PostNL](https://www.postnl.nl/en/newsroom/2024/05/06/postnl-reports-q1-2024-results)



## bpostgroup results first quarter 2024

03-05-2024

Chris Peeters, CEO of bpostgroup: "In Belgium, the results show resilience. We recently achieved a milestone by reaching an agreement with the Flemish editors on the newspaper distribution. We are doing our utmost to do the same with the French-speaking editors soon.

While our Eurasian activities continue their growth path, our revenues in North America remain under pressure due to adverse market conditions; we take the necessary measures to mitigate this through continued focus on productivity gains.

The envisioned acquisition of Staci is an important stepping stone

in the transformation of our group. It brings our growth strategy to live and will enable us to refresh and expand our service offering, in order to appeal to a whole new B2B segment and to create new market opportunities."

Source: [bpost](#)